#### Redefining How Recruiters And Candidates Connect

Daniel Reynolds, Fusion Marketing Group

Darla Burton, Mary Washington Healthcare



#### Today's Workshop









#### Fusion Marketing Group, Inc.

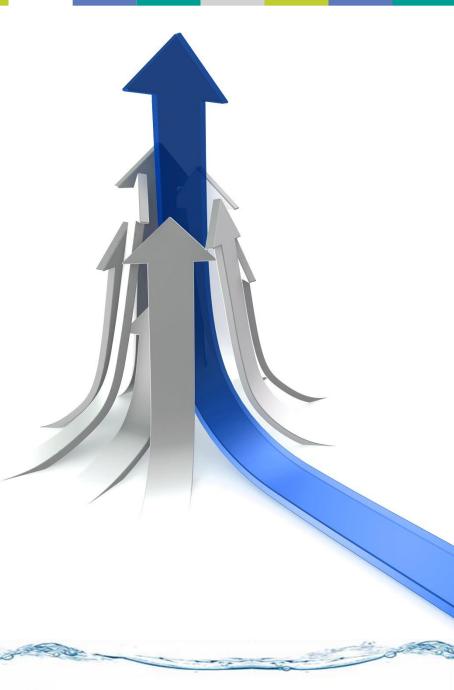
The only **healthcare-focused** recruitment marketing firm

Our expertise is recognized by healthcare industry groups

**Solutions** include tracking & analytics, employer brand development, advertising and digital marketing

The pre-eminent authority in data driven recruitment marketing

Fully leverage real-time **analytics** and ongoing proprietary **research** to create the first true **data-driven** recruitment process



#### Redefining How Recruiters And Candidates Connect





#### **Fusion Advanced Analytics**

How Analytics Works And Guides Data Driven Marketing Decisions



#### Best In Class Consumer Tools For Recruitment

Established, credible and customized











#### Real-time Analytics Deliver A Data-driven Recruitment Process

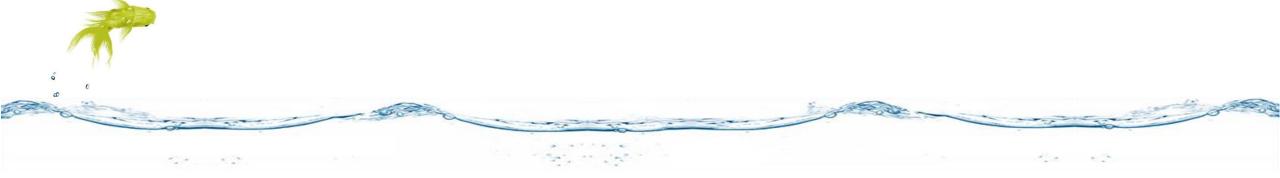
Covers all marketing channels

Tracks all touch points on the candidate's journey

Measures career site performance

Eliminates guesswork and focuses on what works

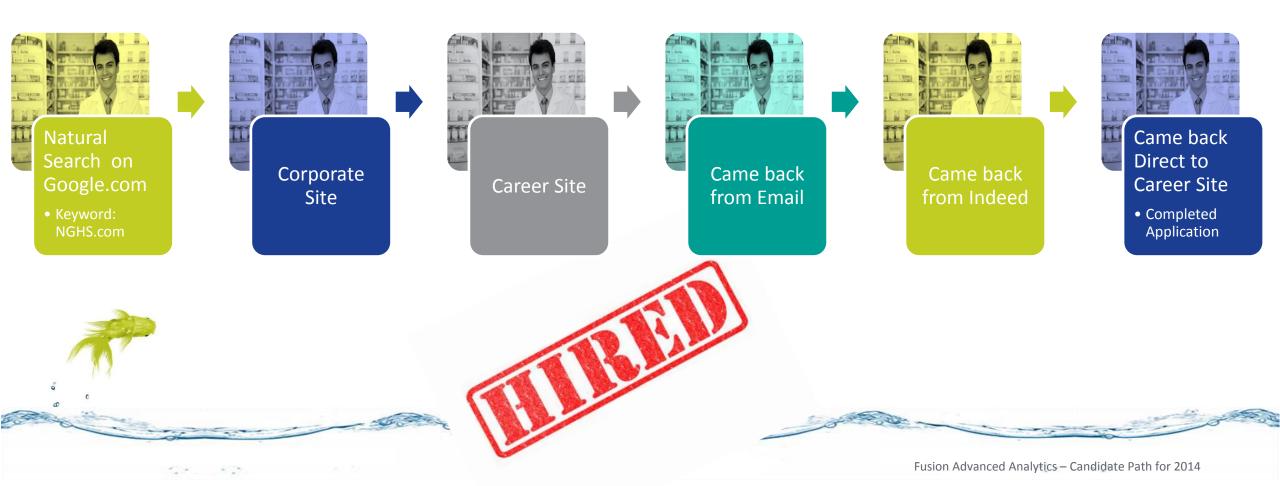




# Every Piece Of Marketing Is Tracked Candidate Path of Lab Professional

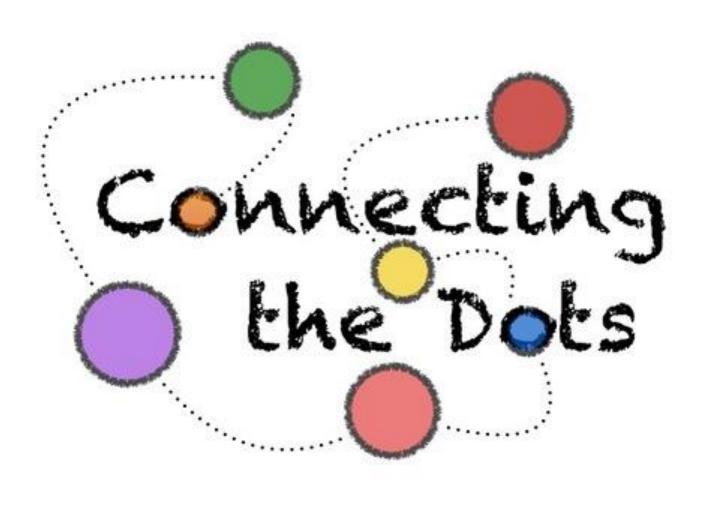


# Every Piece Of Marketing Is Tracked Candidate Path of Pharmacist from Atlanta



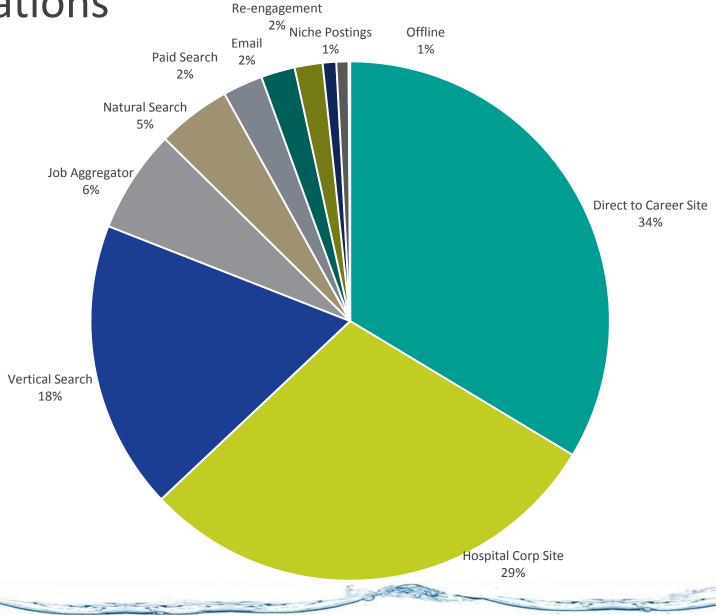
#### Not Relying On A Drop Down







#### Track Source of Applications



# Applications Coming Direct To Career Site And Hospital Corporate Site

All Applications

50%

**Nursing Applications** 

**62%** 

**Rehab Applications** 

58%



### Evaluate Marketing Channels And Make Data-driven Decisions Eliminate high cost, unproductive channels and re-allocate dollars

Approximately \$100K in unproductive channels identified through Analytics

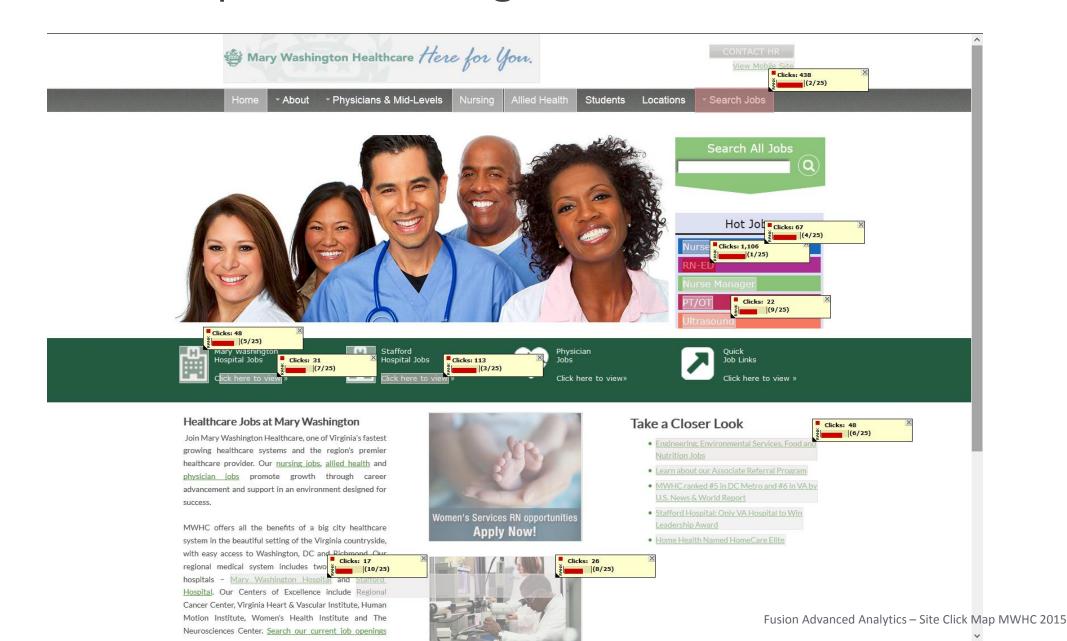
**Shifted marketing channels** to be more effective

Contract/Campaign	Results (6 months)	Implication
ZipRecruiter	11 hires	Extend from trial
Events	300 hires	More out of market
ERP	195 hires	Refresh creative and use online platform
Direct mail	Fewer than 15 hires	Reduce frequency and cut for events

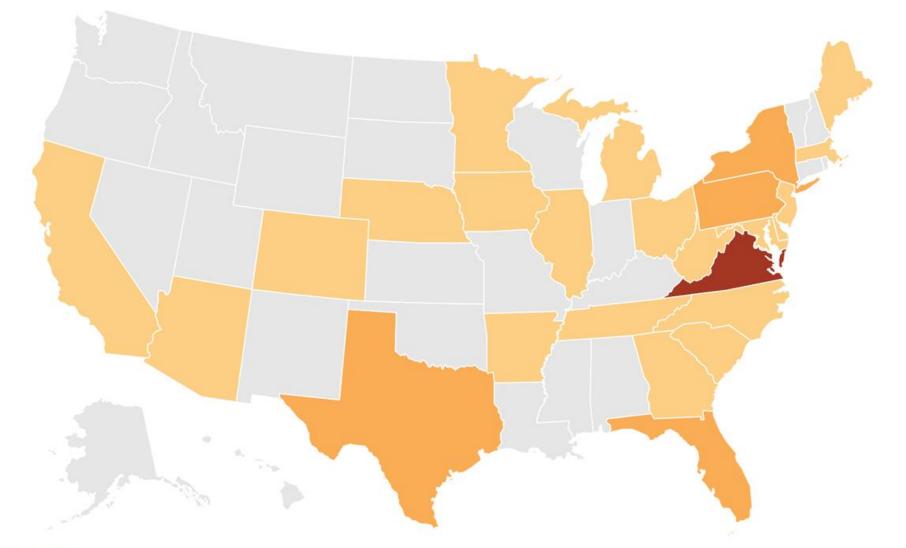
Contract/Campaign	Results (1 year)	Implication
Monster	3 hires in 1 year	Eliminated contract (\$18,000)
Campus RN	1 hire in 1 year	Eliminated contract (\$12,550)
Dice	0 hires in 1 year	Eliminated contract (\$10,500)
Experienced RN	3 hires in 1 year	Eliminated contract (\$12,550)
Print	1 hire in 1 year	Reduced print spend by 60%
Mall Banner	0 hires/9 apps	Eliminated for future budgets(\$16,000)



#### See Where People Are Clicking On Your Site



# See Where Your Applicants And Hires Are Coming From Geographic Analysis



#### **Drop Off Rates**

AVERAGE DROP OFF RATE OF VISITOR TO APPLICATION COMPLETE

90%

AVERAGE IMPROVEMENT RATE IN DROP OFF

1.8%



# Insight Into Behavior Of Active Job Seekers Segmented behavior by job type on your career website



**Registered Nurses** 

Visit 4 times and look at 5.3 jobs before completing application



Business/IT Professionals

Visit 3.25 times and look at 5.5 jobs before completing application



**Rehab Professionals** 

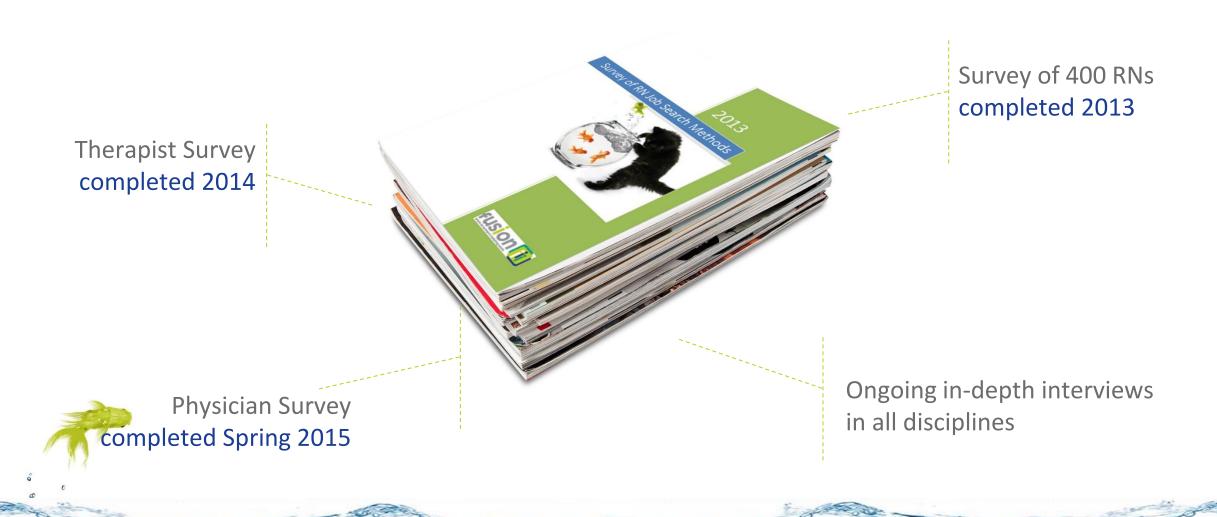
Visit 2.5 times and look at 6 jobs before completing application



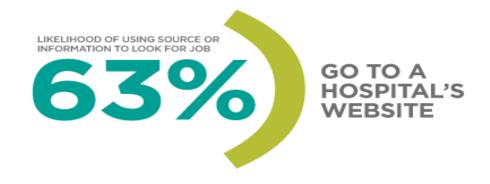


#### Fusion's Proprietary Research

Exploring the "why" behind the numbers from the candidate's point of view



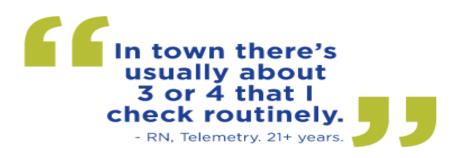
### Utilizing Fusion's Proprietary Research A hospital employer's website is the most likely place a RN will look for a job.



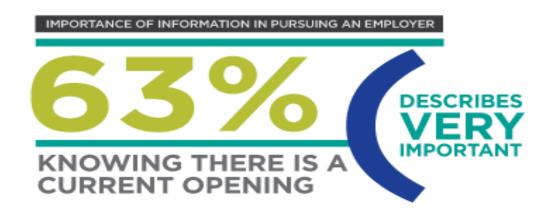


## Utilizing Fusion's Proprietary Research The majority of RNs have a select set of hospitals

73%
ALREADY
AWARE



### Utilizing Fusion's Proprietary Research When arriving at an employer's website, RNs are looking for JOBS

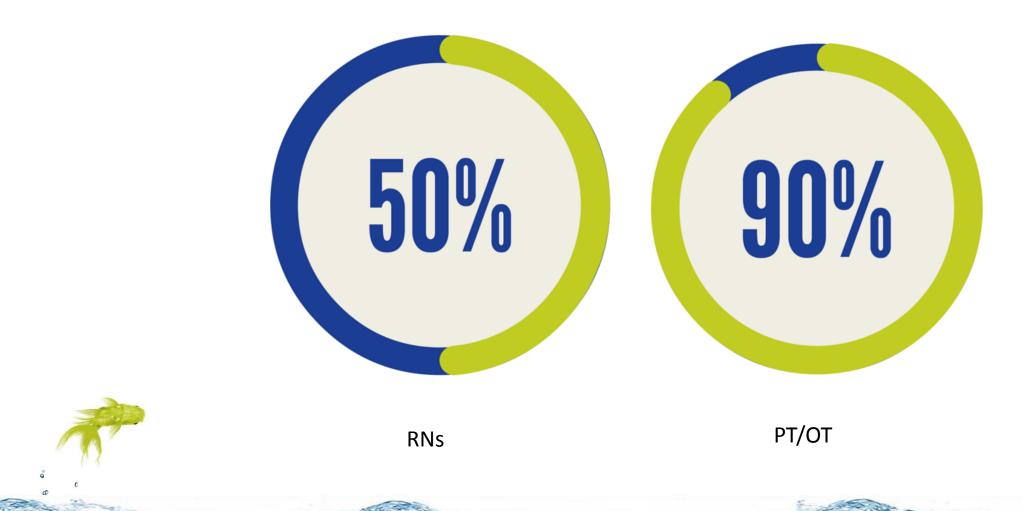






### Utilizing Fusion's Proprietary Research

Referrals are a top source of job information



#### Utilizing Fusion's Proprietary Research

#### Open houses give candidates real-time feedback



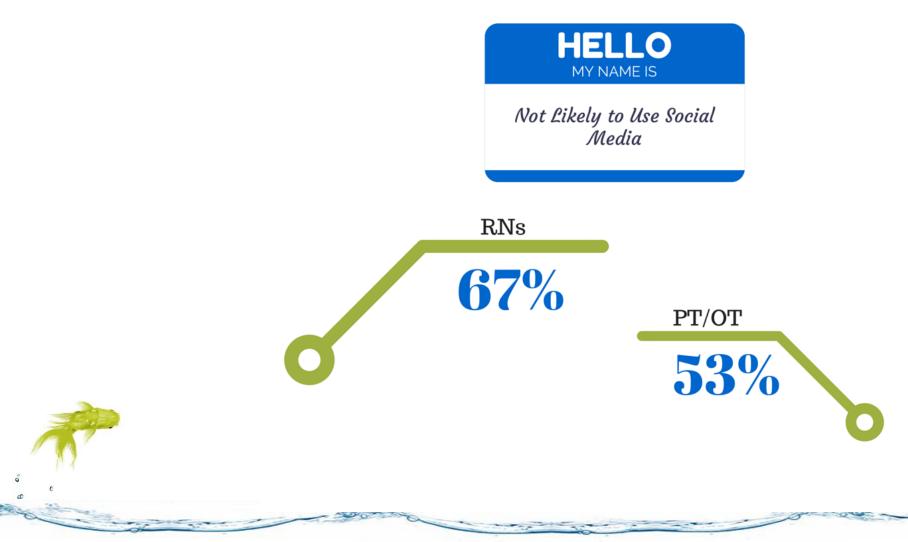
of **RNs** are likely to **attend open houses** to cast a broader net to find job opportunities

#### Open houses offer candidates:

- Face-to-face conversation
- Immediate feedback



### Utilizing Fusion's Proprietary Research Social media is not the primary source for RNs and Rehab professionals





Applicants are looking for YOU



Drop Off



Referrals

### FIVE THINGS



It's all about jOBS



Multiple Visits

Darla Burton, PHR, SHRM-CP
HR Director-Director, Physician and Associate Recruitment

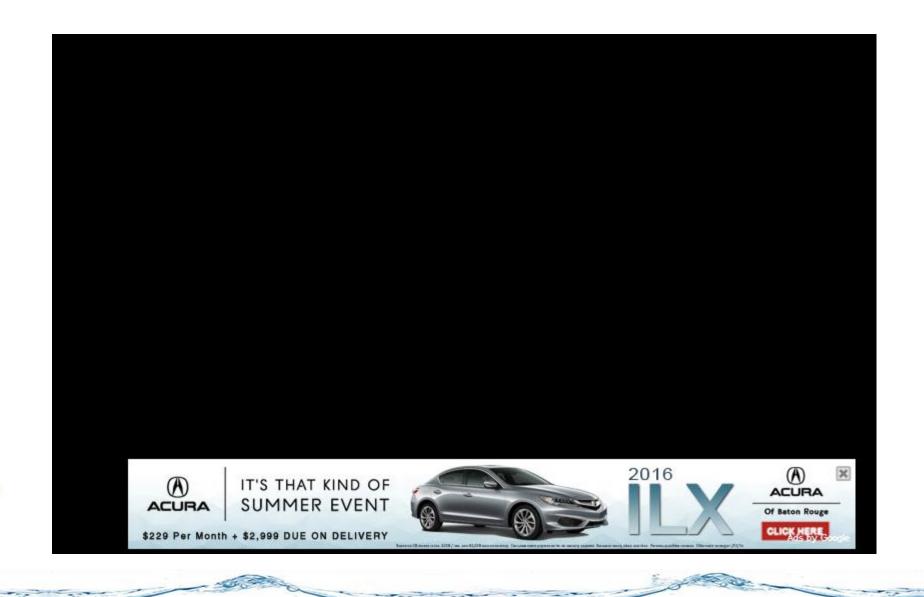






- Not-for-profit regional system
- Two hospitals
  - 28 healthcare facilities
    - Level II Trauma Center

- 3,500 Associates
- 6 Recruiters
- Magnet-designated facility
- Physician & Associate Recruitment



#### Who's Who?

- Organization
- Number of open positions
- How long have you been at your organization
- Biggest challenge



#### Today's Game Plan

Candidate Experience

Converting Direct Traffic

Search Engine Optimization

Candidate Sourcing

Re-engagement

Tracking & Analytics



# BREAK TIME



#### **CANDIDATE EXPERIENCE**

Candidate Experience

Converting Direct Traffic

Search Engine Optimization

Candidate Sourcing

Re-engagement

Tracking & Analytics

What is "Candidate Experience"?

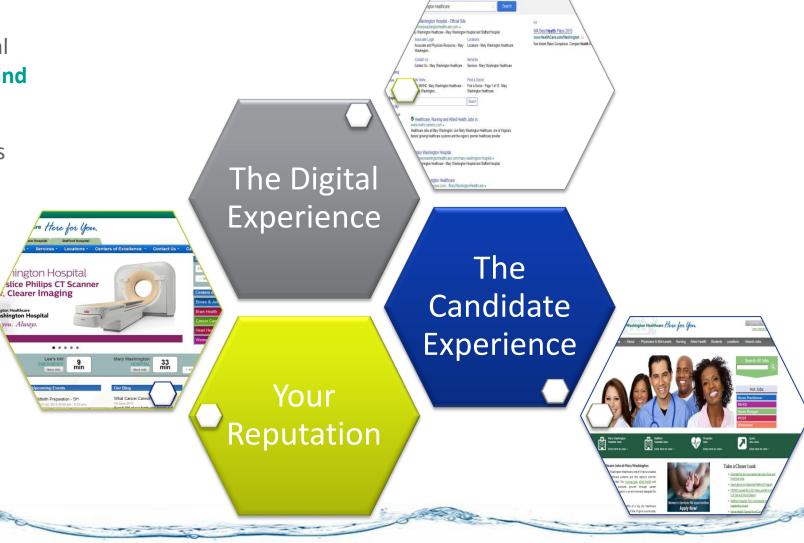
Consumer Example



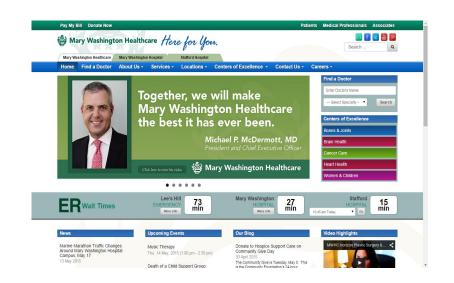
#### Your Employer Brand Is Defined By The Candidate Experience

The **candidate experience** is a critical factor in building your **employer brand** 

It starts with the **first touch**, which is often **your career website** 



# Continuity Among All Digital Elements For Employer Brand







HV000

Mary Washington Healthcare Here for You.

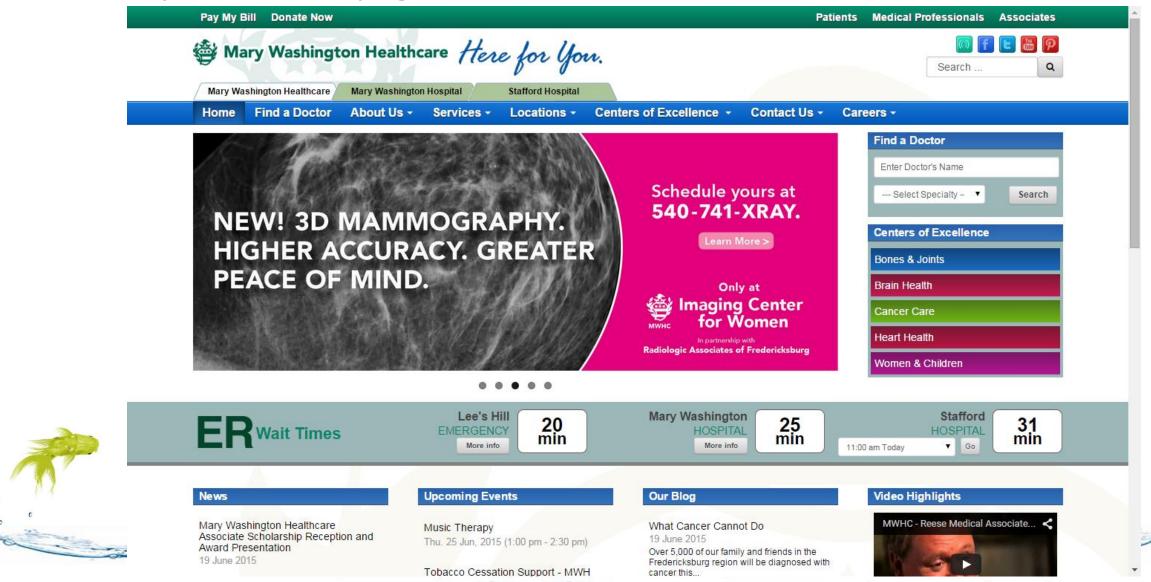
**Corporate Website** 

**Career Website** 

**Landing Page Platform** 

#### Candidate Experience

Click 1. Corporate homepage – click on careers



#### Candidate Experience

#### Click 2. Career site homepage – click on Nurse Practitioner Hot Job



#### Send this job to a friend

# Click 3. Job description—click on Apply Online

Candidate Experience

# Nurse Practitioner (NP) Various Opportunities/Specialties Department: MWHC Future Opportunities Req#: 29416 Schedule: Shift: Hours: Job Details: NURSE PRACTITIONERS/NPs

As one of Virginia's fastest growing healthcare systems and the region's premier provider, we offer career growth in an environment designed for success. Our state-of-the-art facilities are complemented with our heritage of providing excellent care to the community for over 100 years. This combination means that with even the most advanced technology and innovative practices, we don't forget the importance of the human touch.

#### Do you have what it takes?

- · Virginia NP License required
- · Previous experience as a NP preferred
- AHA BLS Required
- Current approval for prescriptive authority in Virginia
- Valid DEA certificate
- Critical Care Experience preferred

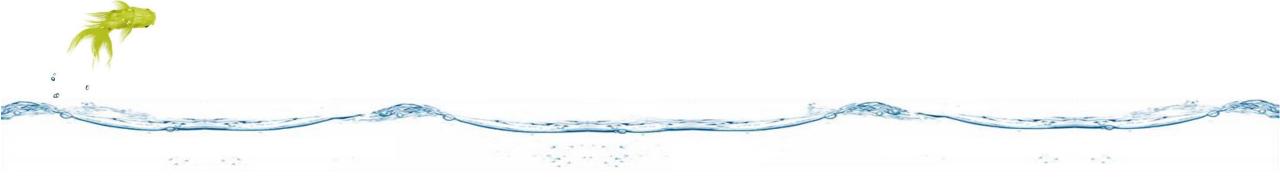
We realize the importance of a great environment – on and off the job. Our location in beautiful Fredericksburg makes work/life balance come easy. Without a commute, you have more free time to explore the area, spend time with family and friends or simply relax. Rotating shifts help you plan your work around life. Our competitive benefits plan includes comprehensive healthcare coverage, tuition reimbursement, paid vacation and more.

Click Here to Apply Online

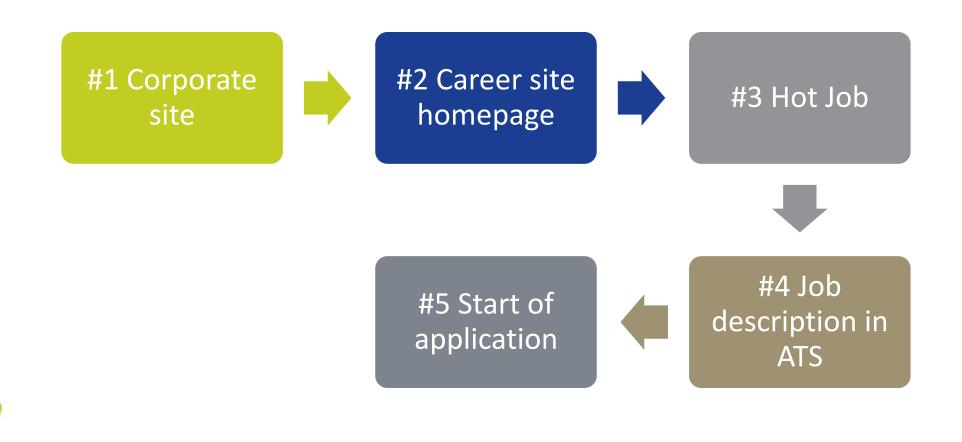
# **Candidate Experience**

#### Click 4. Register and begin application

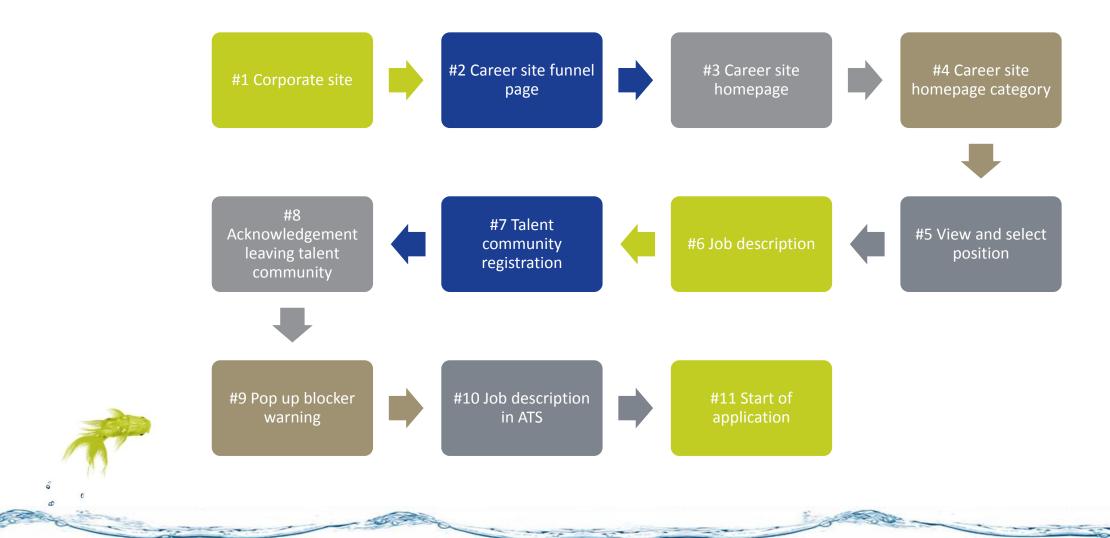
Applicant Login	
First Time Applying?	
Apply Now!	
Returning user? Please login:	
User Name: Password:	
Login	
Forgot User Name or Password?	
Cancel	
You can check the current status of your application on the "Applicant Profile page" which is found after you log in with your User name and password.	

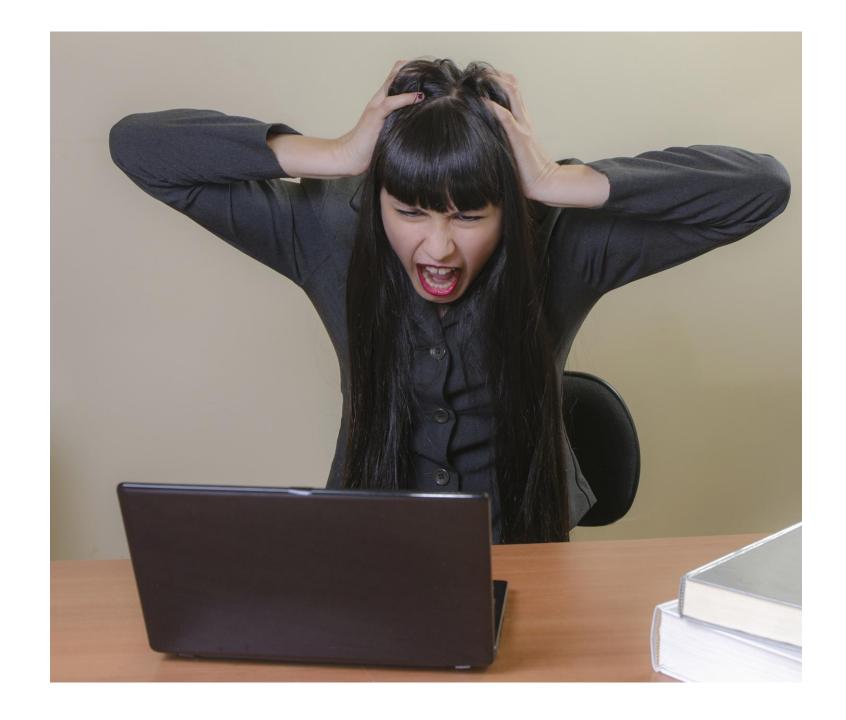


# MWHC Flow Chart Of Candidate Experience

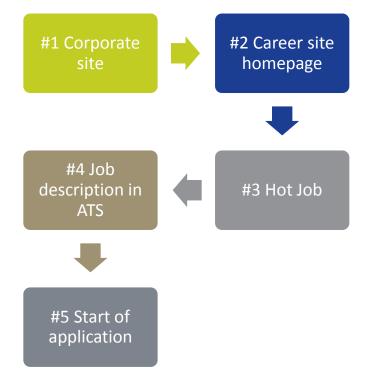


# Not-so-good Flow Chart Candidate Experience 11 clicks to start the application

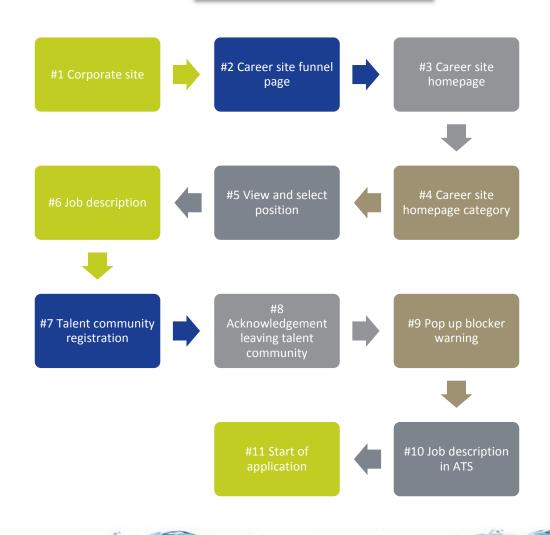




#### **MWHC** Experience

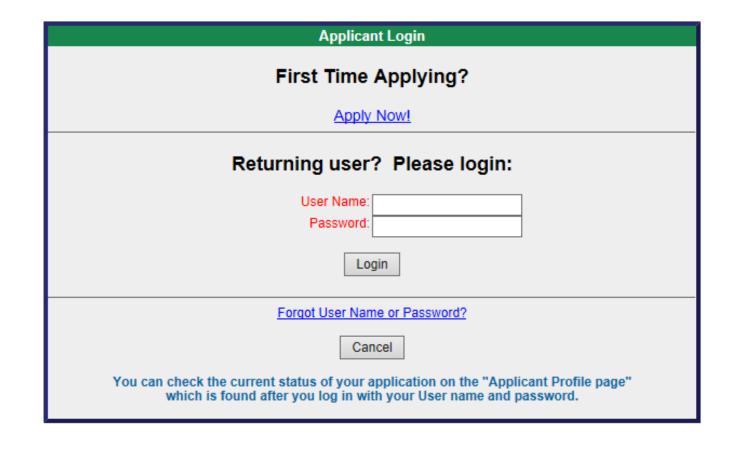


#### "Other" Experience





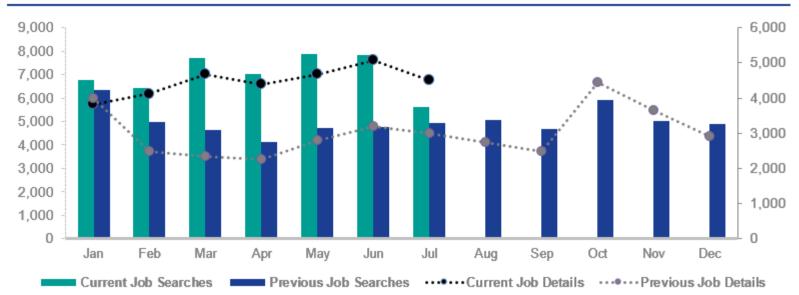
#### Not-so-good Candidate Experience



#### The Candidate Experience – Going Mobile

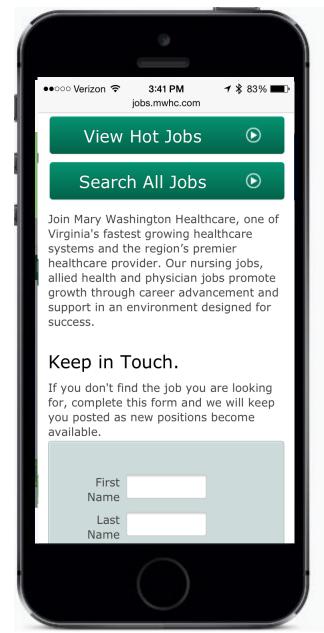
#### Activity continues to grow

#### **Trended Mobile Performance**





#### The MWHC Mobile Experience



# Landing Pages

#### Candidate friendly experiences promoting critical openings

- Ties communications together from offline, email, online banners to strengthen the campaign messaging
- Jobs can be brought to every landing page via an iFrame
- Landing pages are responsive, providing the best possible candidate experience





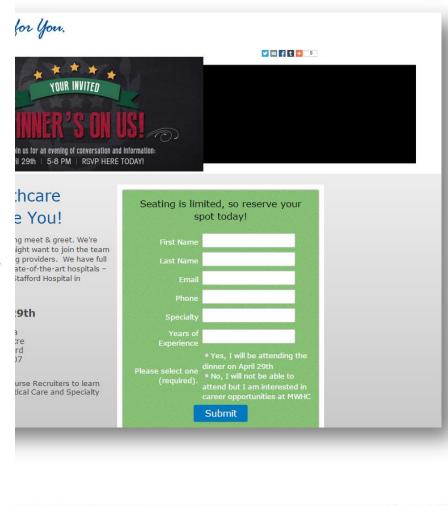
### Landing Page for Campaign Promoting Off-Site Hiring Event for RNs

#### Marketing Initiati

- Paid Search
- Homepage Ma
- Facebook Disp
- Direct Mail
- Dynamic Cont
- Remarketing E
- Retargeting Ba







# Landing Page for Campaign Promoting Float Pool RNs

#### Marketing Initiatives Include:

- Paid Search
- Homepage Marketing
- Remarketing Emails
- Retargeting Banner Ads
- Direct Mail







#### Make a Splash! Become a Float Pool RN at Mary Washington Healthcare.

Our RNs dive head-first into everything they do, leading with care, compassion and dedication. They work as a team to deliver the most positive patient outcomes. With Mary Washington Hospital's Magnet status and Stafford Hospital's combination of high tech and high touch, a float pool RN job puts you in an environment designed for success.

And while you won't need Floaties to work, you will enjoy:

- . Earn up to \$50/hour
- Flexible schedule designed by you in our online scheduling software
- · Diverse assignments and challenges
- · A variety of contracts to choose from
- . Only one weekend shift per month
- . One major and one minor holiday per year required
- · One shift per week minimum required
- Opportunities for full time hours with a signed commitment for a specific period of time. Length of commitments vary and may be repeated up to a maximum of 26 weeks per year

Current Associates: At this time we are not accepting internal transfers into float pool positions.

\*\$45/hour for new hires choosing not to commit to f/t or a designated period

\$50/hour for new hires who sign a 4-13 week commitment

Category: All Location: All Schedule: All Results: 1 Job(s)

Reset New Search

#### Displaying Records 1-1 of 1 Records Returned

To view detailed information about a job or jobs click on the title or to view multiple jobs check the box next to the job titles and click the "view selected jobs" button located at the foot of the page.

Select	Date	Position/Department/Facility	Schedule
□ <b>1.</b>		Registered Nurse (RN) Float Pool Nursing Administration Mary Washington Hospital, Fredericksburg, VA	PRN various shifts

	position you're looking for, complete the short form and th you as new opportunities arise.
First Name	
Last Name	
Job/ Specialty (required)	(choose one)
Specialty (required)	
Email Address (required)	
Phone Number	
City	
State/ Province	(choose one)
Comments	



### Landing Page Can Improve The Candidate Experience



Emergency room nurse jobs

Google Search

I'm Feeling Lucky

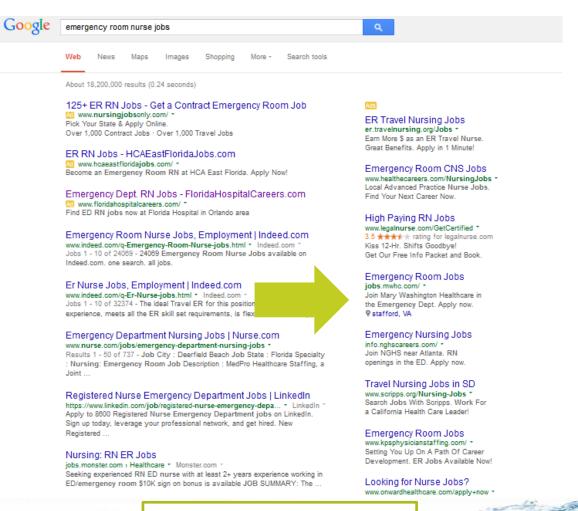
Follow in the footsteps of music legends. Step inside Abbey Road Studios with Google.



### Landing Page – Improve The Candidate Experience

Targeted campaigns with discipline keywords



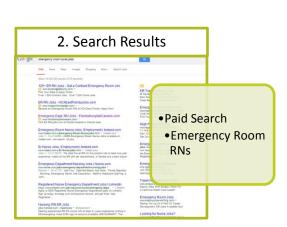


2. Search Results

# Hard To Fill Positions – Improve The Candidate Experience

Targeted campaigns with discipline keywords





Mary Washington Healthcare Here for You.



#### **ED Nursing at Mary Washington**

With three facilities offering full-service emergency care – Mary Washington Hospital, Stafford Hospital, and the Emergency and Outpatient Center at Lee's Hill – we offer state-of-the-art care to more than 100,000 patients each year.

Care is managed through a nationally recognized system (RATED-ER) created by our physicians and nurses that allows us to care for the most critically ill patients, while at the same time providing timely care for patients who can be treated and sent home.

#### Search ED Nursing Jobs

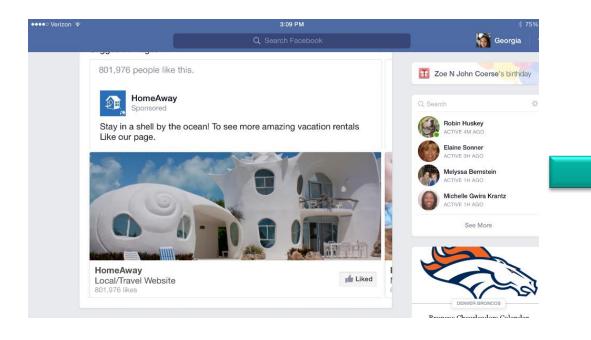


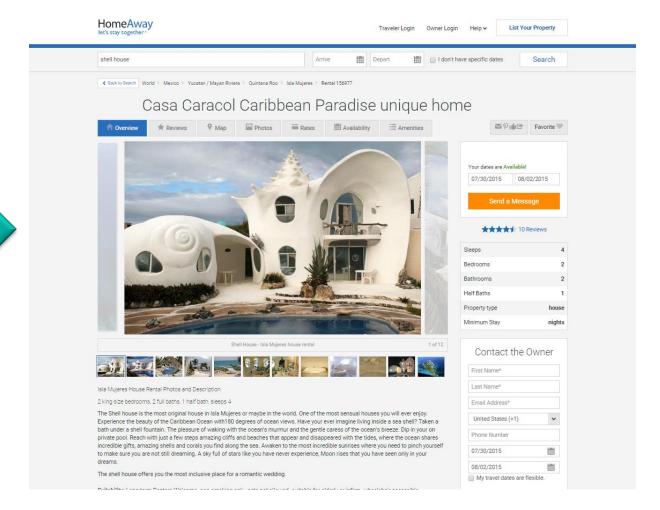


Keep in T	Touch			
If you don't find the		looking for, o	complete ti	ne short
form and we'll stay				
First Name				
Last Name				
Job/				
	(choose one)	-		
(required)				
Specialty				
(required)				
Email				
Address				
(required)				
Phone				
Number				
City				
State/				
Province	(choose one)			
Comments				
	Subn	nit		

3. Landing Page

### Sea Shell House Example





### **JOBS TITLES AND DESCRIPTIONS**

# Which Direction Specialty Is Right For You?



15994	RN II 3 West/4 West	Full Time 72 Night Shift weeknights plus poss weekend night
15995	RN II 3 West/4 West	Full Time 72 Day Shift weekedays plus occ weekend day
16092	RN II 5 South	Full Time 72 Night Shift variable



# MWHC Job Titles

Jul-9	-14	Medical Lab Technician (MLT) Blood Bank Mary Washington Hospital, Fredericksburg, VA	full-time various shifts
Jun-3	3-15	Occupational Therpist, OT Home Health-Occ Therapy Mary Washington Home Health and Hospice, Fredericksburg, VA	Per Visit day shift Monday -Friday
Oct-	-	Occupational Therapist (OT) - Inpatient Occupational Therapy Mary Washington Hospital, Fredericksburg, VA	full-time day shift days, weekends, holidays as needed
Jun-3	8-15	Physical Therapist, PT Home Health-Phys Therapy Mary Washington Home Health and Hospice, Fredericksburg, VA	Per Visit day shift M-F as needed with occ. weekend commitment
Oct- 14		Physical Therapist (PT) - Outpatient SHC MOB Stafford Hospital, Stafford, VA	part-time day shift / evening shift T/Th 8am-6:30pm
May-		Physician Assistant (PA) Physicians Edge Personnel Svcs Physicians Edge, LLC, Fredericksburg, VA	full-time day shift / evening shift
Jul-1	-15	Speech Pathologist (SLP), Inpatient Speech Therapy Stafford Hospital, Stafford, VA	PRN day shift Variable as needed Monday-Saturday; 24 hours/pay period



#### MWHC Job Titles

	Jun- 18-15	Registered Nurse (RN), Radiology Radiology Support Mary Washington Hospital, Fredericksburg, VA	part-time day shift / evening shift 32 hours per week days, weekends, and on call; some holidays
	Jun- 18-15	Registered Nurse (RN) - Surgical Intermediate Care Surgical Intermediate Care Mary Washington Hospital, Fredericksburg, VA	part-time night shift varies/12 hour nightshift
	Jun- 18-15	Registered Nurse (RN) - Cardiac Progressive Care Cardiac Progressive Care Mary Washington Hospital, Fredericksburg, VA	part-time day shift / evening shift Weekend/Holiday Commitment Required
	Jun- 18-15	Registered Nurse (RN) - Cardiac Progressive Care Cardiac Progressive Care Mary Washington Hospital, Fredericksburg, VA	full-time night shift
	Jun- 18-15	Registered Nurse (RN) - Cardiac CCS-3 North Cardiac Prog Mary Washington Hospital, Fredericksburg, VA	part-time day shift varies/ 12 hr. shifts
	Jun- 18-15	Registered Nurse (RN) - Cardiac CCS-3 North Cardiac Prog Mary Washington Hospital, Fredericksburg, VA	part-time night shift varies/ 12 hr. night shift
7	Jun- 24-15	Registered Nurse, RN- Renal/Resp MCC-4 South Renal/Resp Mary Washington Hospital, Fredericksburg, VA	full-time day shift / evening shift days/evening/q other weekend/some holidays



15994	RN II 3 West/4 West	Full Time 72 Night Shift weeknights plus poss weekend night
15995	RN II 3 West/4 West	Full Time 72 Day Shift weekedays plus occ weekend day
16092	RN II 5 South	Full Time 72 Night Shift variable

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Jun- 24-15	Registered Nurse, RN- Renal/Resp MCC-4 South Renal/Resp Mary Washington Hospital, Fredericksburg, VA	full-time day shift / evening shift days/evening/q other weekend/some holidays



# Looking For A Recruitment Job?

Select	Position/Department/Facility	Schedule
1.	HR Human Resources	full-time Day 8:00 a.m. to 4:30 p.m. (40 hrs per week)
2.	HR Human Resources	full-time Day 8:00 a.m 4:30 p.m.
П з.	HR Human Resources	full-time Day 8:00 a.m 4:30 p.m. Weekdays (40hrs per week)
<b>4.</b>	HR Human Resources	full-time Day 8:00am - 4:30pm
□ <b>5.</b>	HR Human Resources	per diem Day Variable
□ 6.	HR Human Resources	full-time Day 8-5
7.	HR Human Resources	full-time Day 8:30am to 5:00pm Occasional Weekend Shift
□ 8.	HR Human Resources	full-time Day 8:00 am - 4:30 pm



# MWHC Job Description

Jun-18-1

#### Registered Nurse (RN) - Surgical Intermediate Care

Surgical Intermediate Care Mary Washington Hospital, Fredericksburg, VA part-time night shift varies/12 hour nightshift



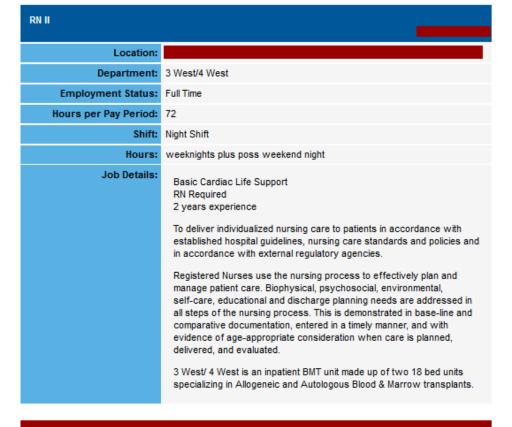
#### Send this job to a friend

Registered N	lurse, RN	
Department:	Surgical Intermediate Care	
Req#:	29403	
Schedule:	part-time	
Shift:	night shift	
Hours:	varies/12 hour nightshift	
Job Details:	- Associates of Science or Certificate in Nursing - American Heart Association CPR - RN License	
	The Surgical Intermediate Care Unit at MWH is a fast paced, high acuity unit providing an advanced level of care to post cardiac,	
	thoracic, and neurosurgery patient populations	
	· 32 bed unit	
	· Supports Vents	
	<ul> <li>Surgical Post Ops</li> </ul>	
	· High Energy	
	<ul> <li>1:4 nurse/patient ratio</li> </ul>	
	This staff governed unit boasts a 4:1 patient to RN ratio, licensed support staff, and an interdisciplinary care model. In addition to our exciting and challenging scope of care we also offer a supportive team environment in which to grow and develop your professional practice.	
	If you are a fan of critical thinking, shared governance, excellent patient outcomes, and interdisciplinary collaboration the Surgical Intermediate Care Unit team at MWH would love to talk to you.	

**Click Here to Apply Online** 

### "Other" Job Description

RN II 72
15994 3 West/4 West Night Shift weeknights plus poss weekend night



Please disable your pop-up blocker before starting the application process.

RN II	
Location:	
Department:	3 West/4 West
Employment Status:	Full Time
Hours per Pay Period:	72
Shift:	Night Shift
Hours:	weeknights plus poss weekend night
Job Details:	Basic Cardiac Life Support RN Required 2 years experience  To deliver individualized nursing care to patients in accordance with established hospital guidelines, nursing care standards and policies and in accordance with external regulatory agencies.  Registered Nurses use the nursing process to effectively plan and manage patient care. Biophysical, psychosocial, environmental, self-care, educational and discharge planning needs are addressed in all steps of the nursing process. This is demonstrated in base-line and comparative documentation, entered in a timely manner, and with evidence of age-appropriate consideration when care is planned, delivered, and evaluated.  3 West/ 4 West is an inpatient BMT unit made up of two 18 bed units specializing in Allogeneic and Autologous Blood & Marrow transplants.

Please disable your pop-up blocker before starting the application process.

#### Send this job to a friend

Registered N	iurse, RN	
Department:	Surgical Intermediate Care	
Req#:	29403	
Schedule:	part-time	
Shift:	night shift	
Hours:	varies/12 hour nightshift	
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	<ul> <li>Supports Vents</li> </ul>	
	<ul> <li>Surgical Post Ops</li> </ul>	
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	<ul> <li>1:4 nurse/patient ratio</li> </ul>	
	This staff governed unit boasts a 4:1 patient to RN ratio, licensed support staff, and an interdisciplinary care model. In addition to our exciting and challenging scope of care we also offer a supportive team environment in which to grow and develop your professional practice.	
	If you are a fan of critical thinking, shared governance, excellent patient outcomes, and interdisciplinary collaboration the Surgical Intermediate Care Unit team at MWH would love to talk to you.	

#### **Click Here to Apply Online**

# What Is Important To Job Seekers?

Total RN Sample	Total Very Important (336)
Pay and benefits	76%
Shifts and schedules	70
Unit RN to patient ratios	66
Knowing there is a current opening	63
Pace, support and attitude on the floor	58
Nursing management reputation	54
Reputation in the medical community	48
Located close to my home	47
Recommendations from employees	45
Knowing there are often job openings	42
Unit capabilities and services	39
Located in a safe part of town	30
Q.14 When you're actively searching for a new job, how important is each of the following types of information to you when you are considering new employers to pursue?  Note: Responses indicate "Very Important" on a 5-point numerical scale.	



#### Job Descriptions Are Now Advertisements

RN II	
Description:	The RN II demonstrates an expanding knowledge base in the management of nursing care for specific types of patient populations and their families. The RN II applies more in-depth clinical reasoning and critical thinking skills. Demonstrates an increased capacity to problem-solve through application of the nursing process. Demonstrates and completes unit-specific Competent Clinical Pathway. Per Diem RN's will be evaluated using this performance document and department specific competencies. The skills and competencies are normally acquired through 1-3 years of related experience as a registered nurse.
Requirements:	Current licensure in the State of Florida as a Registered Nurse. RN1's and RN'2's BSN preferred but not required. RN3's National Certification in area of specialty or BSN required. RN4's National Certification in area of specialty and BSN required. Pediatric Nursing experience preferred. Some positions may have specific experience requirements. Cognitive skill required to administer safe patient care. Read/write/speak and understand English. Auditory and visual ability to assess and provide nursing care. Ability to effectively interact with patients, families, physicians, ancillary and support staff. Ability to effectively manage within an environment of emotional and physical stress. Work hours may include weekend, holidays, other shifts and other units. May be required to be on call.
Department:	8S Subspec
Location:	
Shift:	Varies
Hours/Pay Period:	60
Requisition #:	15-006350-7800-10-0001
	Apply Now



The RN II applies more in-depth clinical reasoning and critical thinking skills. The RN II demonstrates an expanding knowledge base in the management of nursing...

2 days ago - save job - email - more...

RN II	
Location:	
Department:	3 West/4 West
Employment Status:	Full Time
Hours per Pay Period:	72
Shift:	Night Shift
Hours:	weeknights plus poss weekend night
Job Details:	Basic Cardiac Life Support RN Required 2 years experience To deliver individualized nursing care to patients in accordance with established hospital guidelines, nursing care standards and policies and in accordance with external regulatory agencies.  Registered Nurses use the nursing process to effectively plan and manage patient care. Biophysical, psychosocial, environmental, self-care, educational and discharge planning needs are addressed in all steps of the nursing process. This is demonstrated in base-line and comparative documentation, entered in a timely manner, and with evidence of age-appropriate consideration when care is planned, delivered, and evaluated.  3 West/ 4 West is an inpatient BMT unit made up of two 18 bed units specializing in Allogeneic and Autologous Blood & Marrow transplants.

Please disable your pop-up blocker before starting the application process.

#### Send this job to a friend

	Sena tins job to a mena	
Registered Nurse, RN		
Department:	Surgical Intermediate Care	
Req#:	29403	
Schedule:	part-time	
Shift:	night shift	
Hours:	varies/12 hour nightshift	
Job Details:	- Associates of Science or Certificate in Nursing - American Heart Association CPR - RN License	
	The Surgical Intermediate Care Unit at MWH is a fast paced, high acuity unit providing an advanced level of care to post cardiac,	
	thoracic, and neurosurgery patient populations	
	· 32 bed unit	
	<ul> <li>Supports Vents</li> </ul>	
	<ul> <li>Surgical Post Ops</li> </ul>	
	· High Energy	
	<ul> <li>1:4 nurse/patient ratio</li> </ul>	
	This staff governed unit boasts a 4:1 patient to RN ratio, licensed support staff, and an interdisciplinary care model. In addition to our exciting and challenging scope of care we also offer a supportive team environment in which to grow and develop your professional practice.	
	If you are a fan of critical thinking, shared governance, excellent patient outcomes, and interdisciplinary collaboration the Surgical Intermediate Care Unit team at MWH would love to talk to you.	

**Click Here to Apply Online** 

#### RN II

\*\*\*\* 108 reviews - Tampa, FL

BSN Basic Cardiac Life Support RN Required 2 years experience To deliver individualized nursing care to patients in accordance with established hospital 2 days ago - email

Sponsored by

#### Registered Nurse (RN) - Surgical Intermediate Care

Mary Washington Healthcare ★★★★★ 46 reviews - Fredericksburg, VA

The Surgical Intermediate Care Unit at MWH is a fast paced, high acuity unit providing an advanced level of care to post cardiac, thoracic, and neurosurgery...

26 days ago - save job - email - more...

#### Registered Nurse, (RN) L&D

Mary Washington Healthcare \*\*\*\* 46 reviews - Fredericksburg, VA - +1 location L&D Experience Strongly preferred. L&D 10 Beds 4 triage 2 OR's and 3 Recovery. The RN is responsible for the delivery of patient care through the nursing...

30+ days ago - save job - email - more...



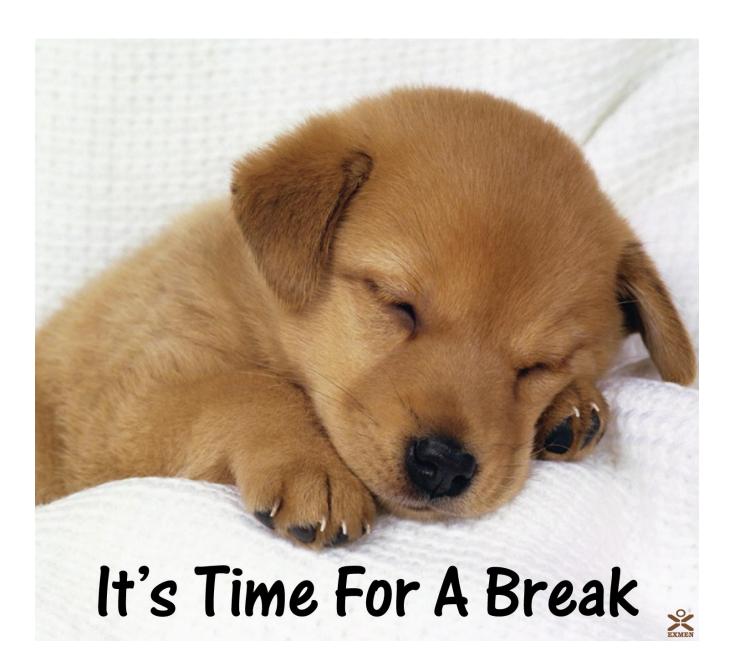


# **ASSESSMENT**

# Top Takeaways from Candidate Experience

- 1. Making it easy for people to find and apply for the job
- 2. Make job titles easy to navigate like a product title
- 3. Think of job descriptions as an advertisement





Candidate Experience

Converting Direct Traffic

Search Engine Optimization

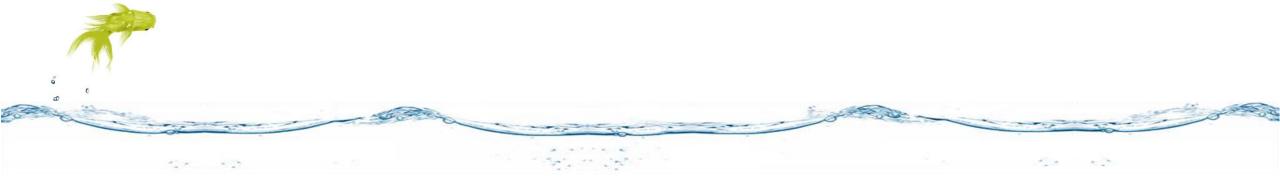
Candidate Sourcing

Re-engagement

Tracking & Analytics

Converting Direct Traffic

### USING HOMEPAGE AS A MARKETING CHANNEL



## **Evidence Based Marketing**



73%
ALREADY
AWARE

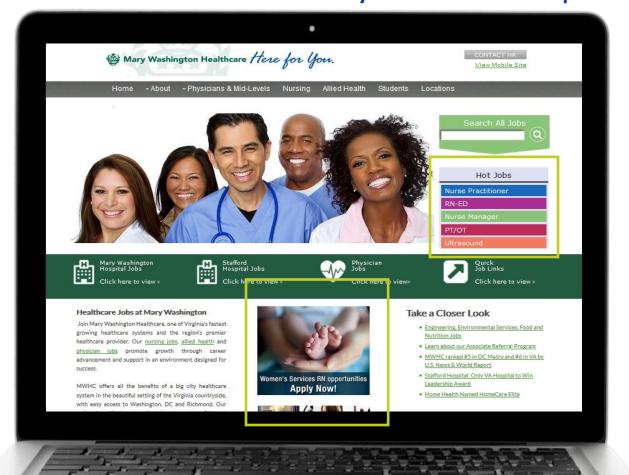
**Fusion RN Survey** 



## Candidates Are Looking For JOBS! The career site homepage must be focused on promoting JOBS



## 70% of Nursing Hires Engage With Homepage Marketing Engage candidates and focus on your critical openings



### **150 Total Hires**

engaged with homepage marketing 2015

Home - About - Physicians & Mid-Levels Nursing Allied Health Students Locations







#### Hot Jobs

**Nurse Practitioner** 

RN-ED

PT/OT



Mary Washington Hospital Jobs Click here to view »

Click here to view »



Stafford Hospital Jobs Click here to view »



Physician Jobs Click here to view»



Quick Job Links

Click here to view »

#### Healthcare Jobs at Mary Washington

Join Mary Washington Healthcare, one of Virginia's fastest growing healthcare systems and the region's premier healthcare provider. Our nursing jobs, allied health and physician jobs promote growth through career advancement and support in an environment designed for success.

MWHC offers all the benefits of a big city healthcare system in the beautiful setting of the Virginia countryside, with easy access to Washington, DC and Richmond. Our regional medical system includes two state-of-the-art hospitals - Mary Washington Hospital and Stafford Hospital. Our Centers of Excellence include Regional Cancer Center, Virginia Heart & Vascular Institute, Human 



#### Take a Closer Look

- · Engineering, Environmental Services, Food and Nutrition Jobs
- Learn about our Associate Referral Program
- . MWHC ranked #5 in DC Metro and #6 in VA by U.S. News & World Report
- · Stafford Hospital: Only VA Hospital to Win Leadership Award
- Home Health Named HomeCare Elite

### Banner Ad Callouts Become Mini Billboards

### Hard to fill homepage banners promote key openings



8 Hires 4 months campaign



4 Hires
4 week campaign



1 Hire
3 Week campaign



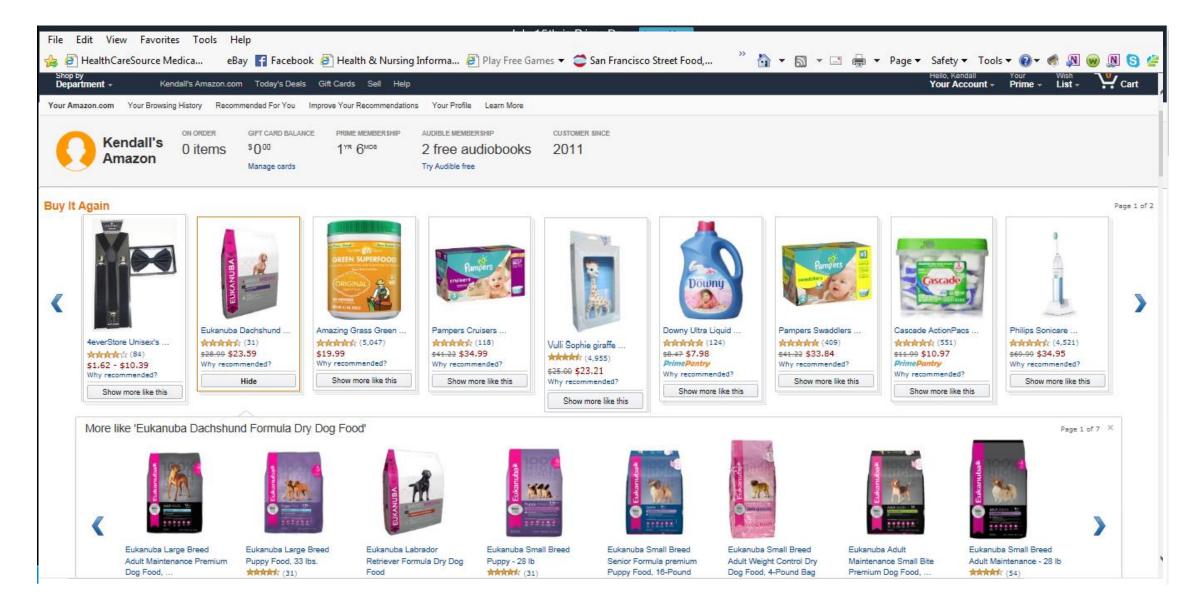
1 hire 5 week campaign



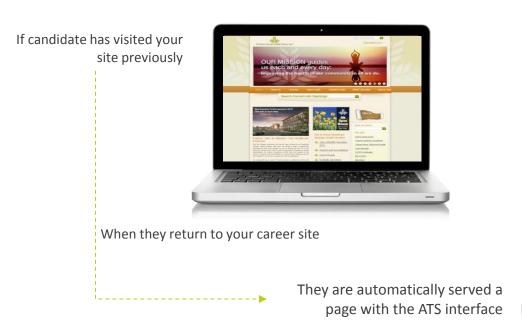
\$0 Paid Advertising Dollars to Convert Candidates Using Your Homepage as a Marketing Channel

## **DYNAMIC CONTENT**

## Dynamic Content In The Consumer World



## Dynamic Experience Delivers ATS On Homepage for Return Visitors Returning visitors delivered content based on job category







+13% increase in job searches

+16% lift in job detail views

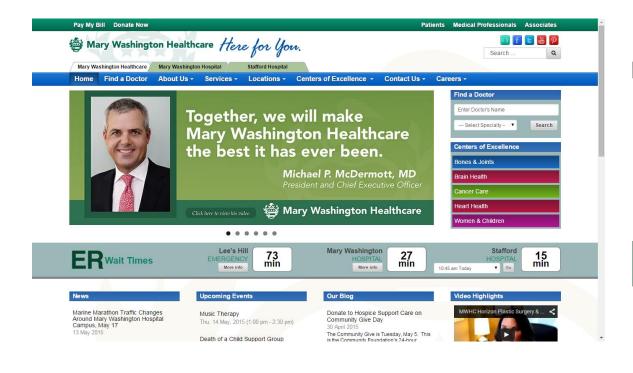
+48% increase in application starts

## Dynamic Experiences For Dinner Event Auto detect geographic area and provide customized homepage

3 week campaign promoting event4 RN Hires



# Using Dynamic Content To Test New Homepage Layout Homepage layout more in line with corporate site and focused on JOBS





**Corporate Site** 

New Homepage Layout

## Dynamic Experiences Deliver New Homepage To 50% Of Visitors

Ongoing real-time testing and content optimization



50% of first time visitors receive new homepage layout



#### Results

+20% lift in job detail views

10% lift in applications

## New Homepage Live After 40 Day Test Homepage layout more in line with corporate site and focused on jobs



### Evolution of the Career Site Continues to Improve Conversions Changes made based on candidate behavior and analytics











## **ASSESSMENT**

## Top Takeaways From Converting Direct Traffic

- 1. Make your career site a marketing channel
- 2. Make sure you can make changes to career site



Candidate Experience

Converting Direct Traffic

Search Engine Optimization

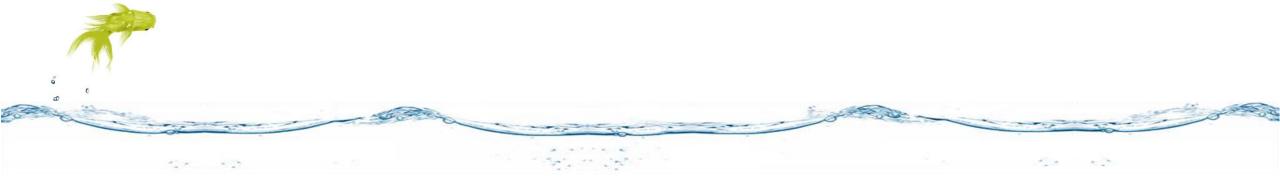
Candidate Sourcing

Re-engagement

Tracking & Analytics

Building a Search Engine Compliant Career Site

### **SEARCH ENGINE OPTIMIZATION**



## **Evidence Based Marketing**

55%+

of RNs turn to search engines to explore new jobs and find openings that fit their skill set.

**Fusion RN Survey** 



Maps Images Books Search tools

About 492,000,000 results (0.51 seconds)

#### Nursing Jobs in Florida

Ad www.nursingjobs.com/ \*

Top Pay on Nurse Jobs at Indian River Medical Center. Apply Today!

#### Nursing & RN Travel Jobs Careers Home | nursingjobs.com www.nursingjobs.com/ -

Welcome to nursingjobs.com, the ultimate RN travel jobs and nursing career resource To get started, identity yourself as a seeker of nursing jobs or as an ... Login - Nurse Job Alerts - Career Options - Contact Us

#### Nursing Jobs, RN Jobs at Nurse.com

www.nurse.com/jobs \*

Looking for Nursing jobs? Nurse.com has thousands of jobs for nurses including RN, LPN, and more.

Nursing Jobs Search Results - Pennsylvania - New York - California

#### allnurses jobs | jobs | Choose from 18,918 live job openings

https://jobs.allnurses.com/ \*

Search for your next job from 18918 live job openings, or upload your resume now and let ... Nursing Jobs - Search 18,918 Jobs in All Nursing Specialties.

#### Nursing Jobs, Employment | Indeed.com

www.indeed.com/q-Nursing-jobs.html ▼ Indeed.com ▼ Jobs 1 - 10 of 532083 - 532083 Nursing Jobs available on Indeed.com. one search. all

#### Nurse Jobs - Search Nurse Job Listings | Monster

jobs.monster.com > Healthcare ▼ Monster.com ▼

Search for Nurse jobs at Monster. Browse our collection of Nurse job listings, including openings in full time and part time.

#### Nurse RN Jobs in New Orleans, LA - New Orleans Nurse ...

jobs.monster.com > Healthcare > Nurse RN > Louisiana ▼ Monster.com ▼ Find New Orleans, Louisiana Nurse RN jobs and career resources on Monster. Find all the information you need to land a Nurse RN job in New Orleans, ...

#### Ads

#### High Paying RN Jobs

www.legalnurse.com/RN-Jobs \* 3.5 ★★★★ rating for legalnurse.com Kiss 12-HR Shifts Goodbye! Earn Up To \$150/Hr. Learn How.

#### Need a Nursing Job?

www.onwardhealthcare.com/ \* RN Positions Hiring Now. Great Pay Benefits & Bonuses. Apply Here!

#### Nursing Job

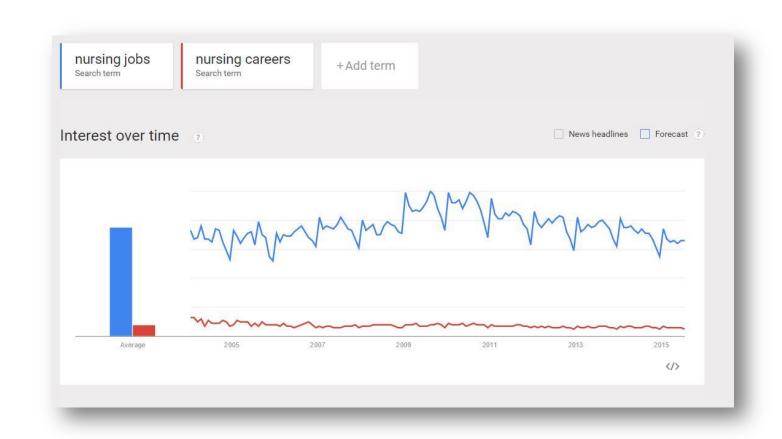
www.tmhnursingcareers.org/Nursing Jobs Tallahassee Memorial HealthCare is Now Hiring RNs with Experience.

#### Nursing Jobs

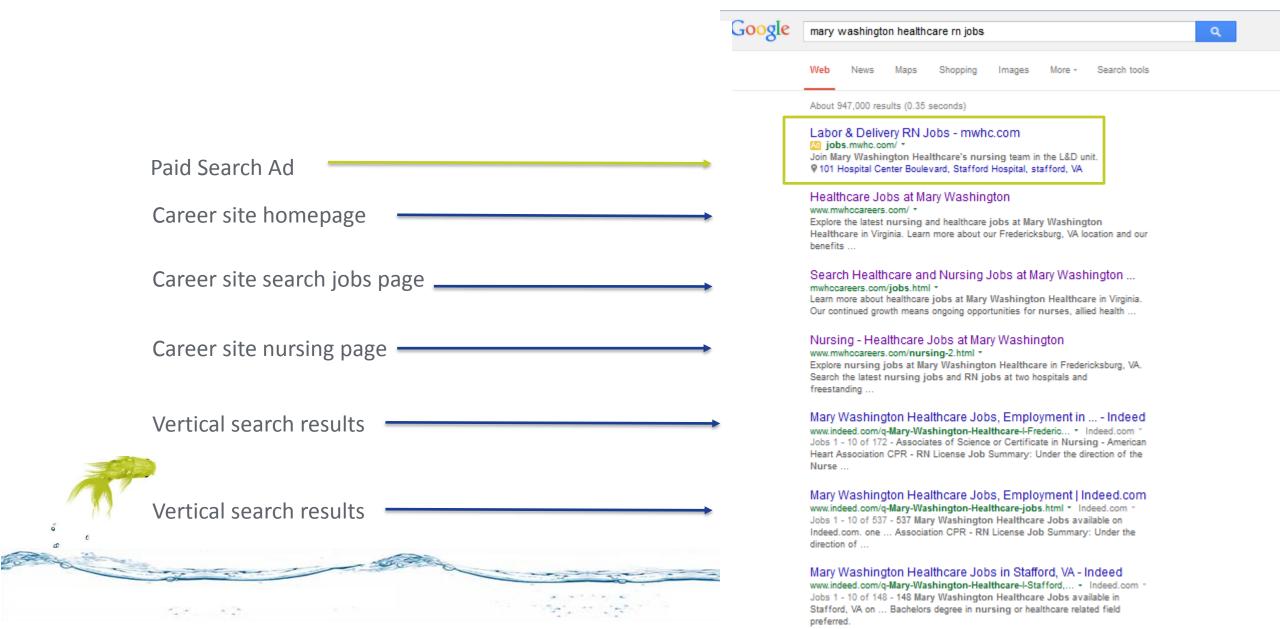
www.yrmc.org/career-center \* Relocation Assistance & Competitive Salary. Contact Our Recruiter Now!

See your ad here »

### Deliver Relevant Content To Your Audience



### Paid, Natural and Vertical Search Efforts Deliver Relevant Results to the Job Seeker



### Incorporating Jobs Into SEO Elements

- URL:www.mwhccareers.com
- Page Title: Healthcare, Nursing and Allied Health Jobs in Virginia at Mary

Washington Healthcare

- H1 Tags:
  - Healthcare Jobs at Mary Washington
  - Search All Jobs
  - Hot Jobs





## Content Should Speak To Your Audience Job seekers want information about the job

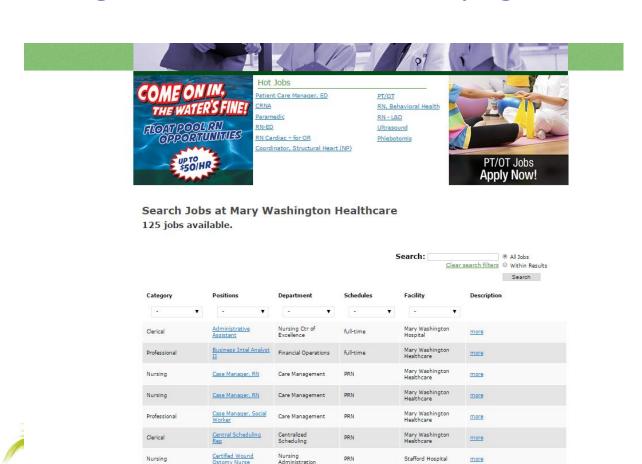
 "Jobs" is the most frequently used word on the homepage



# Content Should Speak To Your Audience Job seekers want information about the job

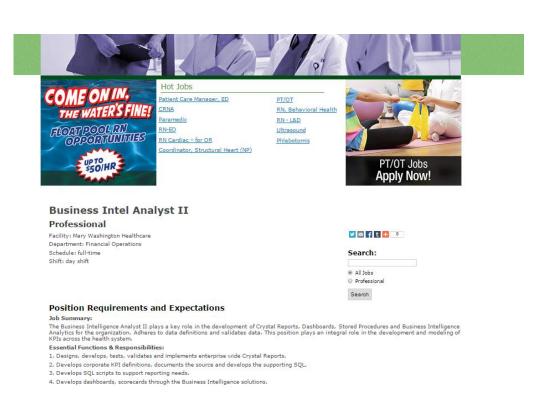


# Making The Jobs In The ATS Search Engine Friendly Utilizing the RSS feed to create pages for every job in the ATS



Supply Chain Admin full-time

Mary Washington





## **ASSESSMENT**

## Top Takeaways From SEO

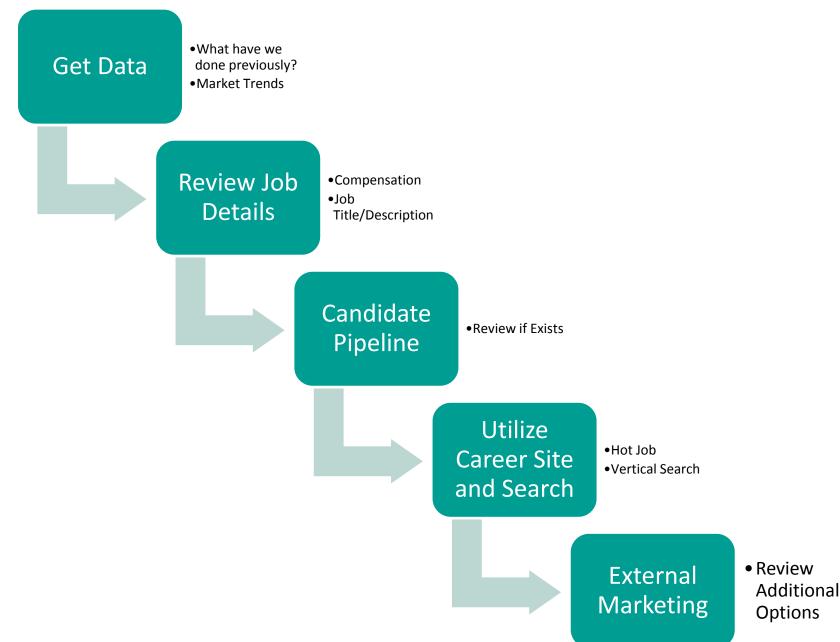
- 1. Talking about JOBS not Careers
- 2. Make sure your career site has URL, title and H1 for JOBS
- 3. Content with keyword density



## **CANDIDATE SOURCING**

Candidate Experience
Converting Direct Traffic
Search Engine Optimization
Candidate Sourcing
Re-engagement
Tracking & Analytics

## **Sourcing Process**



# Hires From Candidate Sourcing Cost per hire by channel

Channel	Results (6 months)	Cost per hire
Vertical Search	64 hires	\$56
Paid Search	14 hires	\$800/hire
Re-engagement	9 hires	\$1,378/hire
Online Display	2 hires	\$1,250/hire
Events	36 hires	\$561/hire
Associate Referral Program	16 hires	\$112.50/hire
Postings	2 hires	\$4,250
Offline	0 hires	\$20,390/no hires

## **ONSITE HIRING EVENTS**

## **Evidence Based Marketing**



of **RNs** are likely to **attend open houses** to cast a broader net to find job opportunities

#### Open houses offer candidates:

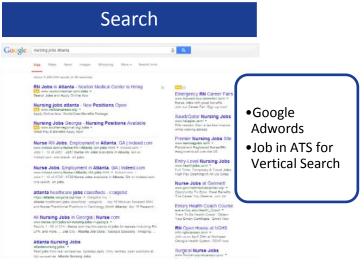
- Face-to-face conversation
- Immediate feedback

**Fusion RN Survey** 

### Open House Events January 27 on-site event

## 22 RN Hires





#### **Targeted Advertising**

#### **Experienced RN Open House**

No.

Meet with Mary Washington Health Hiring Managers or Thursday, January 30th, RSVP now.

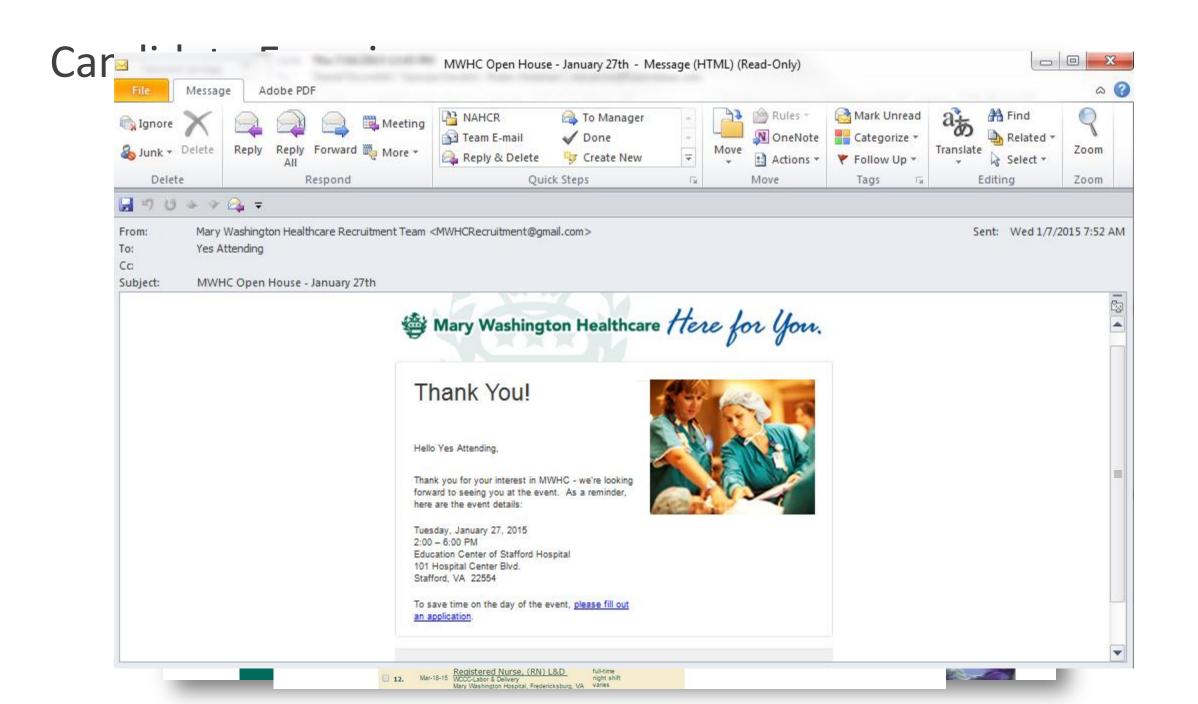
- •Facebook Display Ads
- Direct Mail

#### Re-Engagement



- •Auto responders
- Remarketing Emails
- Retargeting Banner Ads

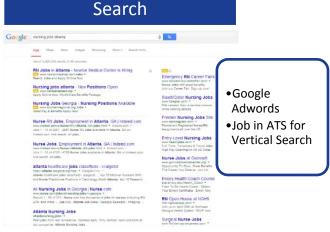




## Open House Events April 29 dinner event

## 14 RN Hires











# **EMPLOYEE REFERRAL PROGRAM**

# **Evidence Based Marketing**

Referrals are a top source of job information



**Fusion RN and PT/PT Surveys** 

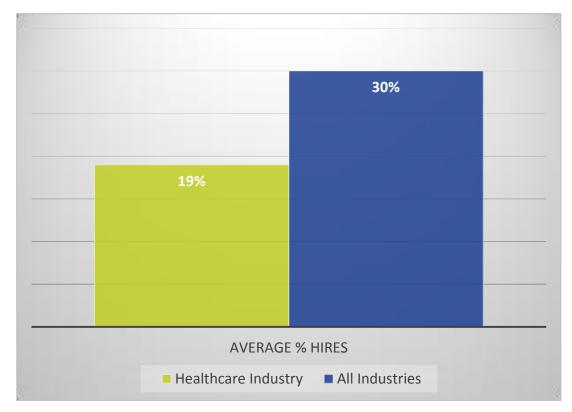
Source: National Online RN Survey, 2013 Source: National Online Rehab Survey, 2014 Q.10

# Why Invest In A Referral Program?

## **The Benefits**

- Better quality
- Reduced turnover
- Lower cost

## **The Opportunity**





# MWHC Associate Referral Program







## **ARP Program Promotion**

Posters/Flyers

Table at Events

Photo Booth

Internal Marketing New Hire Orientation

Recruiter Rounds



## Promoting ARP On Career Website

## Take a Closer Look

- Engineering, Environmental Services, Food and Nutrition Jobs
- Learn about our Associate Referral Program
- MWHC ranked #5 in DC Metro and #6 in VA by U.S. News & World Report
- Stafford Hospital: Only VA Hospital to Win Leadership Award
- Home Health Named HomeCare Elite



CONTACT HR
View Mobile Site



### WHO WILL BE YOURS?

#### ASSOCIATE REFERRAL PROGRAM DATES:

This program will be in effect between March 1, 2015 and October 1, 2015.

#### QUESTIONS?

If you have additional questions or need more information, please contact Human Resources at 540.741.2500.

#### **ELIGIBILITY:**

All full-time, part-time and PRN Associates currently employed by Mary Washington Healthcare and in good standing are eligible to receive a referral award for each successful hire who meets the criteria of the program. Human Resources staff members, senior management and hiring managers are ineligible to receive a reward. Supervisors are eligible when they refer candidates for positions outside their area of responsibility.

Referrals must match qualifications and experience level for the posted position. Those considered to be ineligible as referred applicants include the following:

Current MWHC Associates



# **Initial Program Results 16 RN Hires**



SOLUTIONS PRODUCTS OUR CUSTOMER

### How Mary Washington Healthcare Maximizes Their Associate Referral Program

Published by Darla Burton, PHR, SWP | March 24th, 2015 at 5:00 PM

Like this post? Share the love! in share 53





Tweet 19

Editorial Note: This is a contributed guest post written by HealthcareSource customer Darla Burton. Director of Physician and Associate Recruitment at Mary Washington Healthcare (MWHC) in Fredericksburg, Virginia.

Everybody grows up with visions of superheroes in their heads. I am sure as children we have all dressed up as one or two in "our time." We have had some changes in skill mix and recruitment challenges, specifically when reviewing our inpatient registered nurse needs. We have positions posted externally on many different sites; however, we have not tapped into our greatest resource — our associates!

When our marketing partner, Fusion Marketing pitched "Every Hero needs a Partner" as our 2015 recruitment campaign for internal associates to refer an experienced RN or one of our other high demand, low applicant areas...our leadership team fell in love with the concept.

Mary Washington Healthcare (MWHC) has for many years found that our associates are great avenues to attract talent,

and we have tapped into that source for many years! This is why we offer this program every one to two years. The success of finding qualified candidates in some of our more difficult areas to fill through an associate referral program have been great.







# **GROUP DISCUSSION**

# Top Takeaways From Candidate Sourcing

- 1. Have a process in place when critical openings come up
- 2. Know what has worked in the past
- 3. Update or create ERP program and PROMOTE it
- 4. Host on site hiring events to promote critical openings





Autoresponders, Remarketing and Retargeting

## **CANDIDATE RE-ENGAGEMENT**

Candidate Experience

Converting Direct Traffic

Search Engine Optimization

Candidate Sourcing

Re-engagement

Tracking & Analytics

## **Evidence Based Marketing**

AVERAGE DROP OFF RATE OF VISITOR TO APPLICATION COMPLETE

90%

**Fusion Advanced Analytics** 



## **Evidence Based Marketing**

AVERAGE DROP OFF RATE OF VISITOR TO APPLICATION COMPLETE

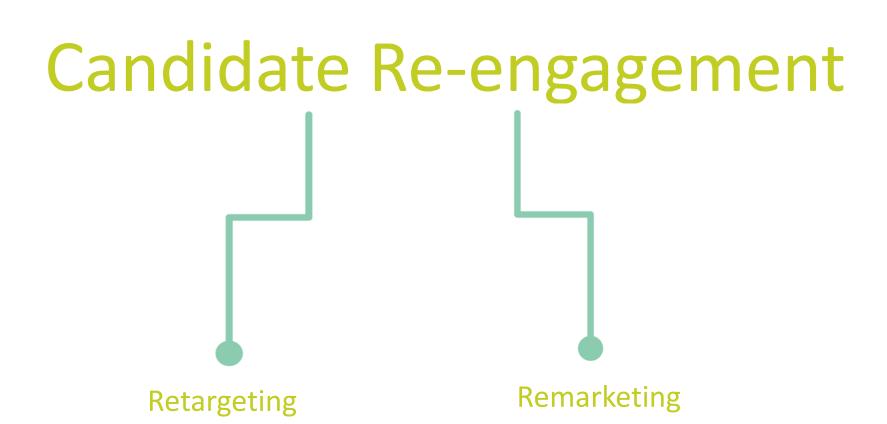
90%



Visit 3+ times and look at 4+ jobs before completing application



## So What Can You Do?

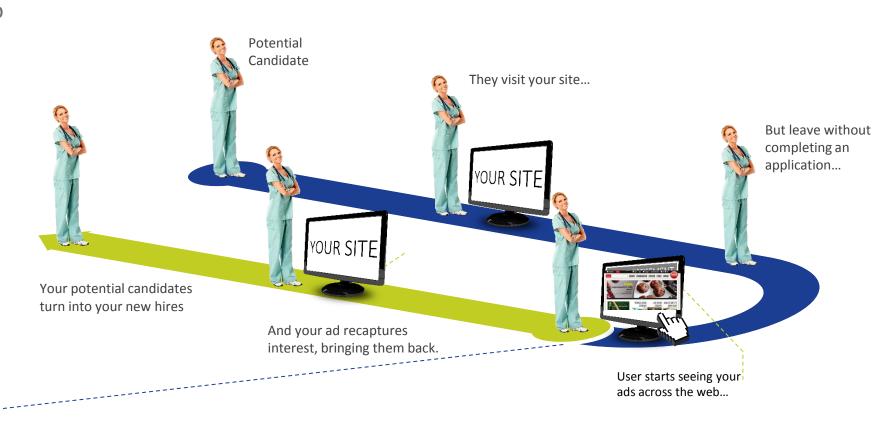




## The Retargeting Process

Retarget potential candidates who have searched for jobs but haven't completed an application





## Being |

## **NORDSTROM**

Bloom! Pop-In@Nordstrom Welcomes Liberty London. Get covered in Flowers of Liberty.

Write a review for a chance to win a \$1,000 Nordstrom Gift Card

There are currently no items in your Shopping Bag.

### FREE SHIPPING. FREE RETURNS.

All the time. See details.

POP-IN Women Handbags Beauty Accessories Back to results MICHAEL Michael Kors 'Jet Set - Large' Saffiano Leather Snap Pocket Tote (Nordstrom Exclusive) \$198.00 Free Shipping Item #1019152 Size: 12"W x 11"H x 6"D.(Interior capacity: large.) 7" - 9" strap drop. · See fit information from our customers. Size Chart Color: Quantity: Backordered Item: MICHAEL Michael Kors 'Jet Set -Large' Saffiano Leather Snap Pocket Tote (Nordstrom Exclusive), Color. Chili, has an approximate ship date of July 23, 2015. CLICK ABOVE TO ZOOM [+] VIEW LARGER IMAGE Add to Wish List Add to Shopping Bag \*\*\* 23 reviews | Write a Review

### People Also Bought



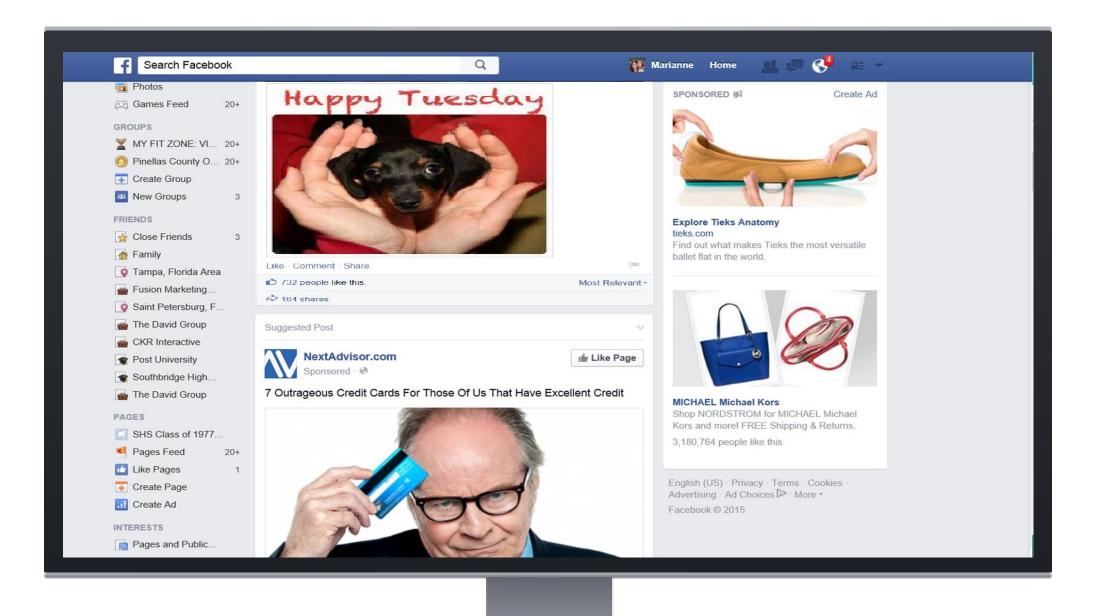
4 COLORS MICHAEL Michael Kors 'Jet Set' Leather Tote \$248.00





2 COLORS MICHAEL Michael Kors 'Jet Set Signature' Tote \$198.00

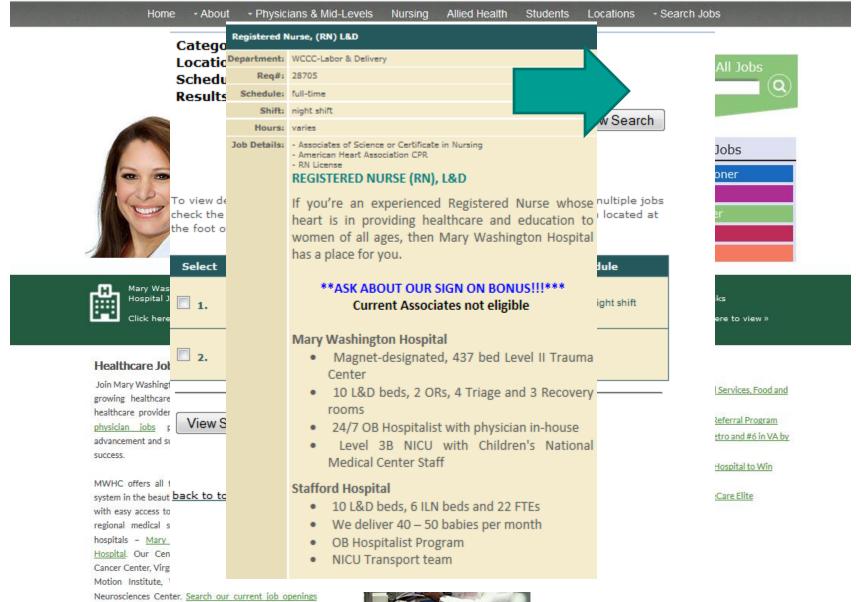
\*\*\*\*





# Being

now.







Premier Nursing Jobs Site

DX

Permanent Registered Nurse(RN) Assignments All Over the US.



Gordon Cox Legit Editor

## Candidate Experience





Follow us





Registered Nurses New Jobs Available at Two State-of-the-art Hospitals

Aman Mashington Healthcare Apply Now!

'Shut Up' and watch this great double pregnancy announcement



4 hours ago



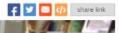
For two couples, a double pregnancy announcement was cause to just "Shup Up and Dance."



Videographer Jon Murry and his wife, Danielle, as well as Jon's brother Aaron and his wife Liz, decided to let their friends and the world know that two more babies are on the way by turning Walk the Moon's hit song into an adorable video. With lyrics like "We know your thoughts/Yes, we know how it happens/We just like having kids," the two couples had some fun announcing the latest additions to their families.



Murray and his wife are welcoming their fourth child to their family of three girls, while Aaron and Liz are expecting their second child on Jan. 8, only a few weeks after Danielle's due date of Dec. 21.







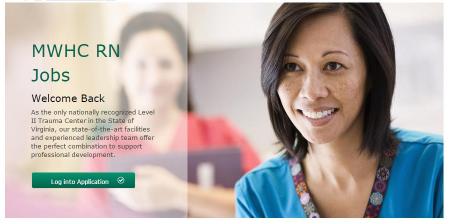




Dr. Ron Paul Issues Major Warni Seniors

More from TODAY.com

Mary Washington Healthcare Here for You.



#### Search Jobs

We want to meet you, so please take a look at our current openings and complete our online application. If you've already started an application, please log back in and complete it, so we can get started.

Category: Nursing Location: All Schedule: All Results: 51 Job(s)

Reset New Search

### Displaying Records 1-40 of 51 Records Returned

To view detailed information about a job or jobs click on the title or to view multiple jobs check the box next to the job titles and click the "view selected jobs" button located at the foot of

Select	Date	Position/Department/Facility	Schedule
<b>1.</b>	Apr-15-15	Certified Wound Ostomy Nurse Nursing Administration Stafford Hospital, Stafford, VA	PRN various shifts various, week-end coverage as needed
2.	Feb-12-15	CRNA Anestresia Services Mary Washington Hospital, Fredericksburg, VA	full-time day shift Monday through Friday with occasional off shifts
□ з.	Jun-19-15	Nurse Practitioner (NP) Various Opportunities/Specialties MVHC Future Opportunities Many Washington Healthcare, Fredericksburg, VA	
■ 4.	Jun-10-15	Licensed Practical Nurse (LPN), Outpatient Infusion Outpatient Infusion	PRN weekend Sat/Sun 0800-1200

### Keep in Touch

If you don't find the position you're looking for, complete the short form and we'll stay in touch with you as new opportunities

f 💟 🖂 😝 🕂

First Name	
Last Name	

(choose one) ▼

# New Retargeting Ads Include Job Title In The Ad Ad dynamically changes based on jobs candidates' search



Physical Therapist - Staff
Ortho Physical Therapist
Northeast Georgia Medical Center, North
Atlanta Area, GA

PRN Varies



### Registered Nurse (RN) ICU

N3G-ICU Northeast Georgia Medical Center, North Atlanta Area, GA Full Time Night 7:00 PM-7:00 AM



# Remarketing Program Short form collects contact information





## Jobs at Mary Washington Healthcare



### Mary Washington Healthcare is HERE for You!

If you're a highly motivated, experienced healthcare professional we have opportunities for you. As medical innovations and technologies continue to advance, so does MWHC. With two hospitals and freestanding facilities throughout the area, we offer all the benefits of a big city healthcare system while located in the beautiful Virginia countryside. Our continued growth offers continued opportunities. See where your career can take you at Mary Washinaton Healthcare.



Category: Allied Health Location: All Schedule: All Results: 4 Job(s)

Reset New Search

## Stay Updated on New Job Openings

If you don't see the job you are looking for and would like to receive email updates as new jobs in your specialty become available, please complete this short form. We're growing and new jobs become available often.

First Name	
Last Name	
Job/ Specialty (required)	(choose one)
Specialty (required)	
Email Address (required)	
Phone Number	







## Jobs at Mary Washington Healthcare



### Mary Washington Healthcare is HERE for You!

If you're a highly motivated, experienced healthcare professional we have opportunities for you. As medical innovations and technologies continue to advance, so does MWHC. With two hospitals and freestanding facilities throughout the area, we offer all the benefits of a big city healthcare system while located in the beautiful Virginia countryside. Our continued growth offers continued opportunities. See where your career can take you at Mary Washington Healthcare.



Category: Allied Health Location: All Schedule: All Results: 4 Job(s)

Reset New Search

### Stay Updated on New Job Openings

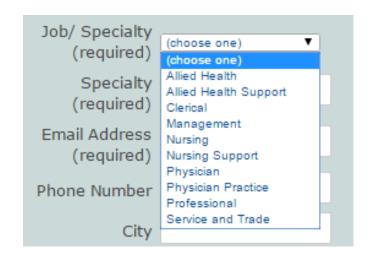
If you don't see the job you are looking for and would like to receive email updates as new jobs in your specialty become available, please complete this short form. We're growing and new jobs become available often.

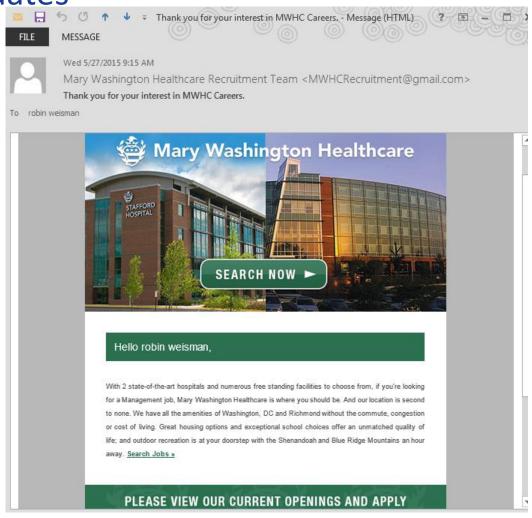
First Name	
Last Name	
Job/ Specialty (required)	(choose one) ▼
Specialty (required)	
Email Address (required)	
Phone Number	

Thanks for showing i	nterest in our Test Engine	er, Senior Job
Welcome to the that fit your skills and ex		ng, you'll be the first to know about new career opportunities
•	ur Talent Community account.	will be asked to create a <u>separate</u> Career We recommend using the same username and password for
Profile Information ( Already :	member? Sign in )	
Email*		<b>-</b>
Create Password*		
Confirm Password*		
First Name*		
Last Name*		
Phone Number*		
Current Employer*		
Current Title*		
Interest Level*	Passive interest	•
Do you have an active Security Clearance? *	0	
What is the highest active level of United States government security clearance you currently hold? *		•
	It's ok if a recruiter contacts me v	vith open jobs.
* required field		

## Autoresponders For Each Job Category

Immediate communication with candidates

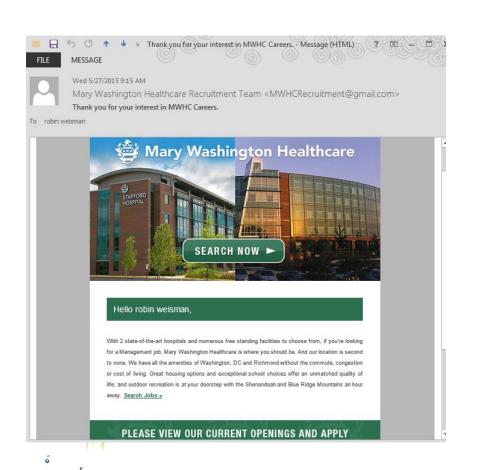




# Candidate Engagement Strategies Dashboard available for Candidate Relationship Management

Act	Actions ▼ Start over Edit Criteria/Columns Save Print										
	20	20 v per page							< 1	< 1 2 >	
•	First name	Last name	Email	Phone 1	Job category	Job specialty	Notes	Contact preference	Where do you reside	Moving	Comments
•	Debra	Adams	adamsd3930@gmail.com	(770) 856-0137	Nursing	Nicu		Email	Within Driving Distance of NGHS		15 plus years surgical NICU experience RN
•	Michele	Aldoretta	michele.aldoretta@comcast.net		Nursing	RN ICU Clinician					
•	Salima	Alidino	ALISALIMA76@YAHOO.COM		Nursing	RN cardiac tele ,IMCU,ICU					
•	Jeanette	Bergeron	jeanettebrnc@gmail.com	(770) 337-5324	Nursing	NICU		Email	Within Driving Distance of NGHS	I already live in the area.	I am on a NICU travel assignment in Boston MASS in a NICU until t
•	Sonja	Blanchette	sonjablanchette@gmail.com	(706) 244-0360	Nursing	Step-Down,ICU,Outpatient Surgery		SMS Text	Within Driving Distance of NGHS	I already live in the area.	
•	David	Bradberry	riverflute@aol.com		Nursing	RN ER/ICU/CCU					
•	Ronald	Carder	ronaldcarder1812@comcast.net	(678) 665-0797	Nursing	sicu, critical care, pacu		SMS Text	Within Driving Distance of NGHS	I already live in the area.	
•	Tonya	Chitwood	tchitwood@tiger.brenau.edu	(706) 244-2867	Nursing	OB,Nursery, Level II NICU		Phone Call	Within Driving Distance of NGHS	I already live in the area.	Currently working on MBA in Healthcare Management at Brenau
•	Sue	Ciraulo	ciraulosusan@yahoo.com	(716) 863-9842	Nursing	ICU/tele		SMS Text	Outside of the local NGHS/Atlanta Area	Yes	17 yrs as nursing leader with an MSN and MHA
•	Jenoris	Cormack	edwardscormack@yahoo.com	(678) 549-2922	Nursing	icu		Phone Call	Within Driving Distance of NGHS	I already live in the area.	
•	Donna lynn	Crain	DLCRAIN@ICLOUD.COM	(864) 324-4481	Nursing	ICU, LTAC, TELE, MS		Phone Call	Within Driving Distance of NGHS	Yes	I live about an hour from Gainesville
•	Keely	Dunston	kdunston1742@comcast.net		Nursing	Oncology/ICU					
•	Donna	Dyer	pddj37122@yahoo.com	(770) 356-5092	Nursing	ICU		Email	Within Driving Distance of NGHS	I already live in the area.	Currently work 7p-a part-time @EJCH as Shift Nurse Mgr. I have 19
•	Melissa	Harpe	melissa_1973@ymail.com	(678) 206-9815	Nursing	ICU/ER		SMS Text	Within Driving Distance of NGHS	I already live in the area.	Hello. I am a RN with 23 years experience. I have been in manager
•	Darlene	Harris	darlsal59@yahoo.com		Nursing	nicu					
•	Eric	Jorges	ejatlanta@gmail.com	(404) 985-4245	Nursing	icu		SMS Text	Within Driving Distance of NGHS	I already live in the area.	i live in buford ga. referred by RT. jimmy lee. looking for prn days
✓	Tonya	Joseph	joseph.tonya@gmail.com		Nursing	ICU, EP, ER					

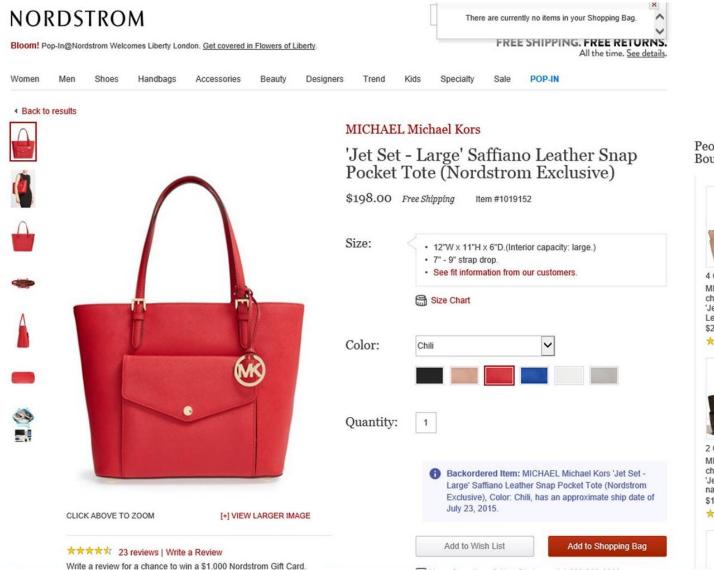
# Segmented Remarketing Email







## Consumer Remarketing



### People Also Bought



4 COLORS MICHAEL Michael Kors 'Jet Set' Leather Tote \$248.00

\*\*\*\*

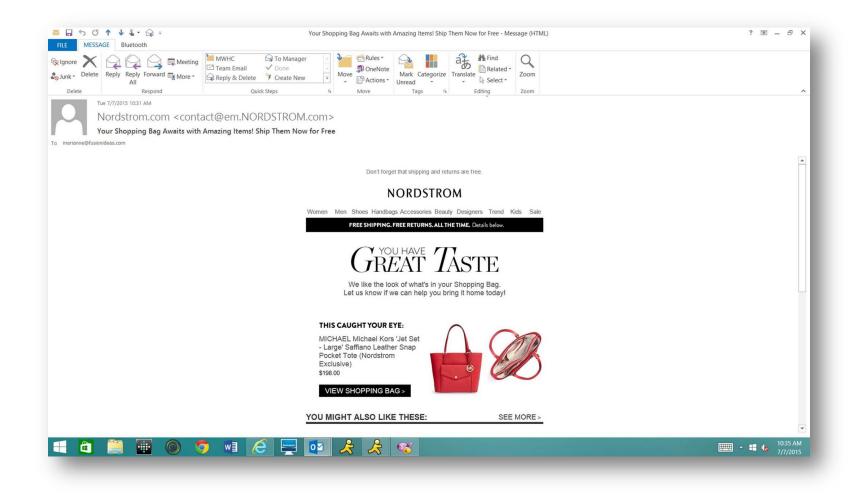


2 COLORS MICHAEL Michael Kors 'Jet Set Signature' Tote \$198.00

\*\*\*\*

# Consumer Remarketing





# Candidate Re-engagement

4x
the response for



1/2 the spend





# **GROUP DISCUSSION**

# Top Takeaways from Candidate Re-engagement

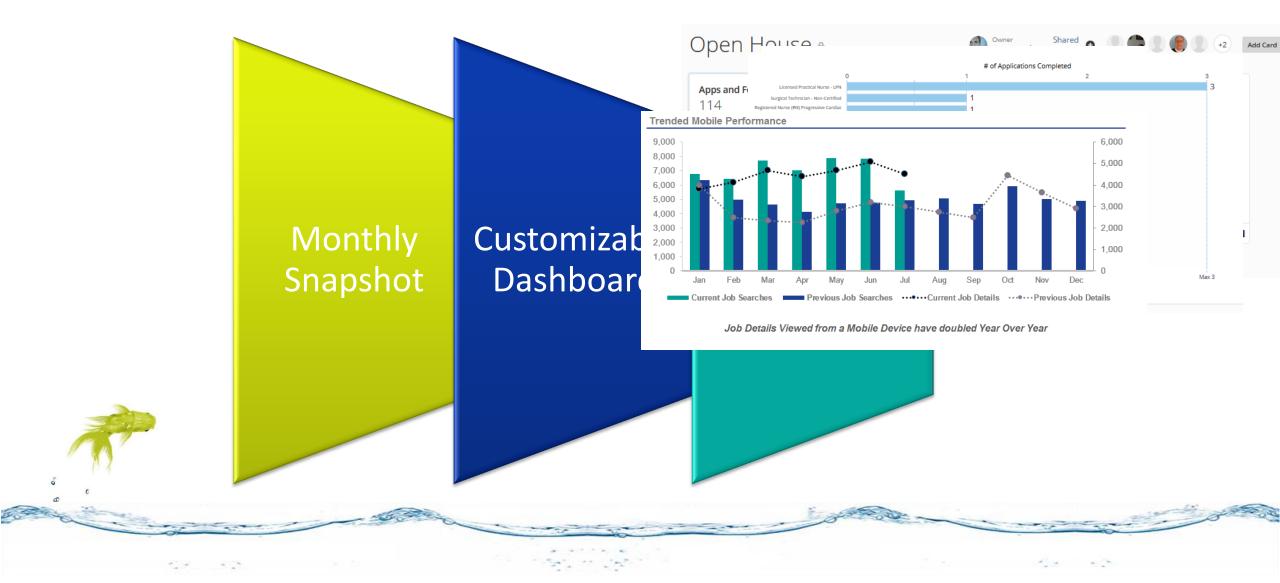
- 1. Understand your drop off rate to establish a baseline
- 2. Connect with people who have filled out a form
- 3. Implement retargeting to hard to fill categories

## **TRACKING & ANALYTICS**

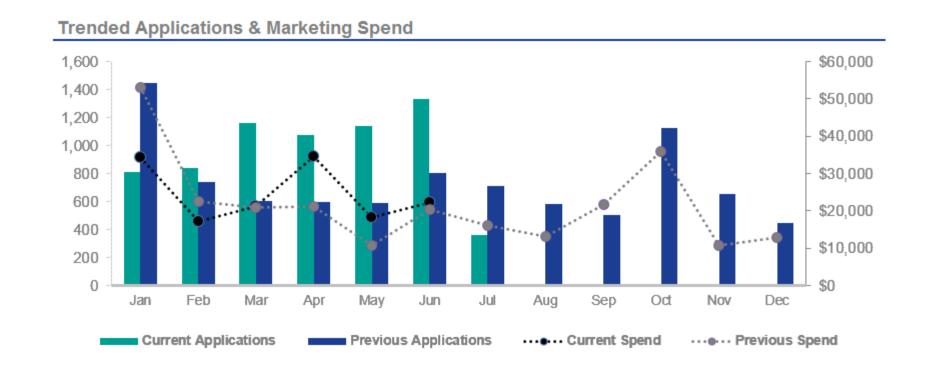
Candidate Experience
Converting Direct Traffic
Search Engine Optimization
Candidate Sourcing
Re-engagement
Tracking & Analytics

# **Utilizing Advanced Analytics**

Access to real-time decision making data



## Application Volume Year Over Year Completed applications for 2015 is nearly double 2014 March – May



# Most Applicants Are Already Looking For MWHC Channels driving MWHC applications and hires

# Direct to MWHC

#1 People are coming directly to the career site or hospital site – the career site becomes its own marketing channel

## Search Marketing

#2 People are searching for jobs on the big Search Engines and Vertical Search Engines

## Reengagement

#3 By engaging candidates that have already come to the site and searched for jobs, this is 4x more effective than traditional marketing

## Other Paid Media

**#4** Targeted advertising plays a role to find the needle in the haystack

## Key Initiatives

Onsite hiring events, ARP and social media combine all other marketing channels



#### Completing The Loop With Offline Hire Transaction

Onboard hire report out of ATS to analytics dashboard

	Job Title					er (track	ing number)	Applicant	Name
		iical Pastoral Edu Resident					807403	Susana A	rown
	Clinical	Clinical Support Assistant			26851		06997	Mary Cab	
		CNA CNA CNA			26432 26334		77081	Rhiannon M	cBride 2
	-						7583	Jennifer Ba	agett 4
	CNA CNA CNA CNA CNA CNA CNA CNA			26900 26959 26893		307360 307400		samantha jackson 4	
								Portia Jon	
				2570		307122 307084		Shamika Po	
				26983 26772		307835 307734		Sabrina Prir	4/8
1								ten deemei	4/1
_	CNA			27011		30733		pamela grizza	
CNA				26690		307699		Katie Durrer	4/21
Diagnostic QC Technologist			it /	26920		307569		UREN DAYT	1124
f -	Health Unit Coo.	rdinator		26486		307504		Sterling-Bask	might 4/15/
f	lealth Unit Coor	dinator		27073		307920		Stacy Cornwell 4/8/2	
<i></i>	Medical Recepti	onist		27036		207547		dichelle Tola	4/24/2
	Mental Health Te	ech	1 :	26978		307566		Reva Okeson	4/14/2
Onorgi	onitor Technici	an	/ 2	26859		200007		iny Wheatley	4/23/2
Pharma	ing Room Tech	nnician	26	26860		207640		onica Arringto	4/8/20
Pro	cist Clinic Prog	rams	27	27024		307657		aire Taylor	4/18/20
Pag	ctice Manager I		270	27062		282234		ary Riffee	4/8/20
Pos	istered Nurse		260	26087				ANIE HARRIS	4/7/20
nes	earch Nurse		26483		306950		Ela	iine Neil	4/1/201
	RN		26240		307485		JOAN FI	OGLESONS	
	RN		26552		307249		Chris	ta Brown	4/15/20
	RN		26510		307447			larraden	4/1/201
	RN		26979		307219				4/1/201
R		7	26927		305873			a Friesen	4/2/201
RI					304234		Jared	The state of the s	4/2/201
		+-	26249		305582		Thomas	Lallent	4/2/201
RN		<del>/</del>	26837		307637		KAREN	MADDY	4/3/201
RN			27005		307849		Dalit Ros	enbera	
RN			26963		303834		Victoria	Galh	4/8/201
		6831	1			Deanna ,	low-	4/15/20	
RN		27034		307181					4/15/20
RN		27044		307707			Sandra S	mith	4/15/201
				307720			JULIA ALV	ARO I	4/16/20
RN		26254		307679			JoAnna W		
RN	1	26824		306852		-	Patricia Kolak		4/16/20
RN		26968					1000-	-	1/17/20
RN		27018		307761				epan	/22/20
RN		26067		307913		7	Suzanne Ar	re / A	/25/20
ON Float D.	/ _	26962		307960 307390			Patricia Alon		
N Float Pool						+	Laura Dietric	T-	30/2
	25/11	26872				- A	lyssa Strickla	4/	30
				30/	456		See Principle	no A	



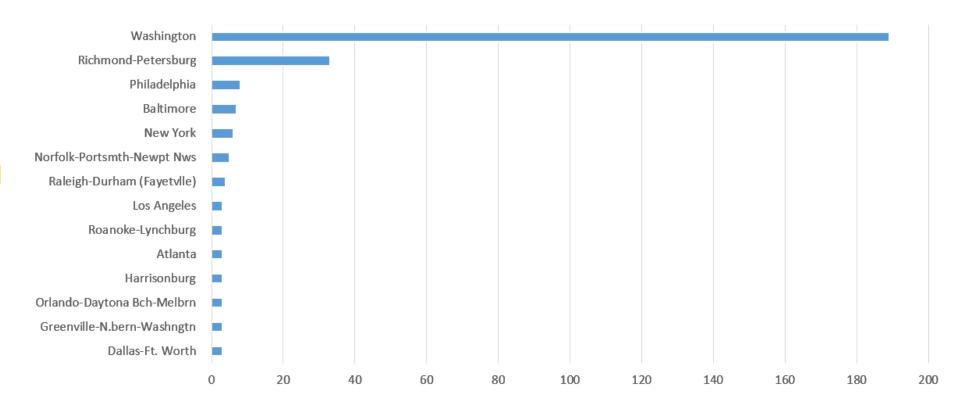
## Source of Hires Current budget year cost per hire analysis

Channel	Results (6 months)	Cost per hire
Links from MWCH Corp Site	129 hires	-
Direct to Career Site	118 hires	-
Natural Search (branded)	64 hires	\$56
Vertical Search	64 hires	\$56
Paid Search	14 hires	\$800/hire
Re-engagement	9 hires	\$1,378/hire
Online Display	2 hires	\$1,250/hire
Postings	2 hires	\$4,250
Offline	0 hires	\$20,390/no hires



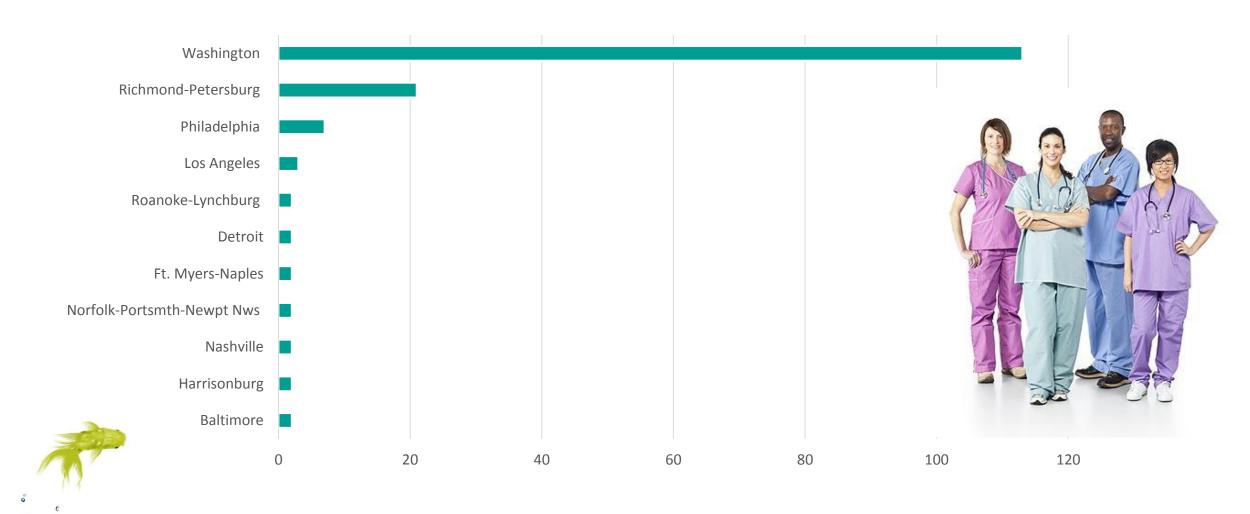
#### Evaluate Where All Hires are Coming From Geographically

81% of Total Hires are Local

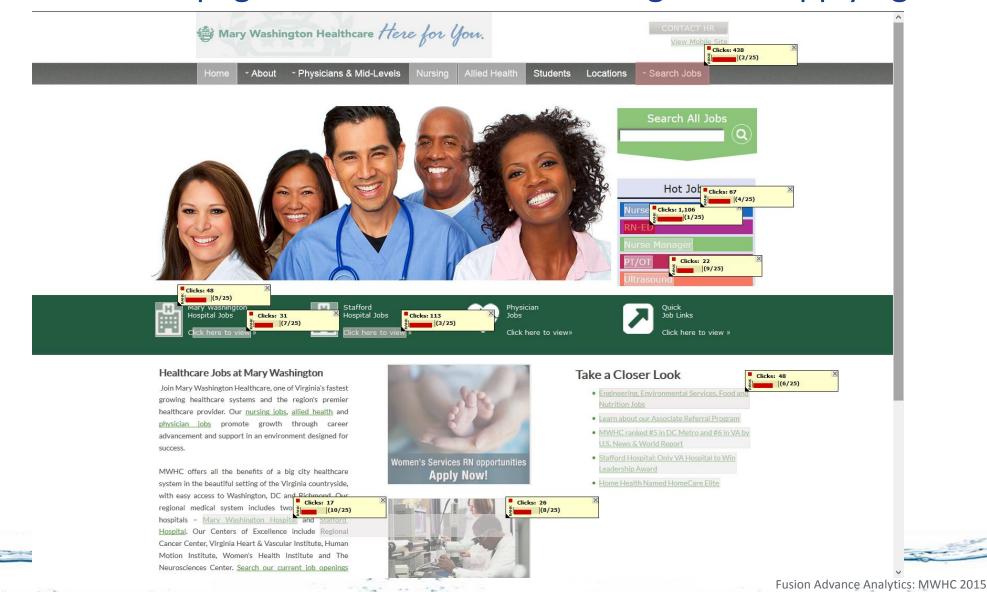




#### Top Geographic Markets Driving Nursing Hires



## Evaluate Where People Are Clicking On Your Site See what content and pages candidates are accessing before applying



#### Track Career Website Homepage Marketing Performance

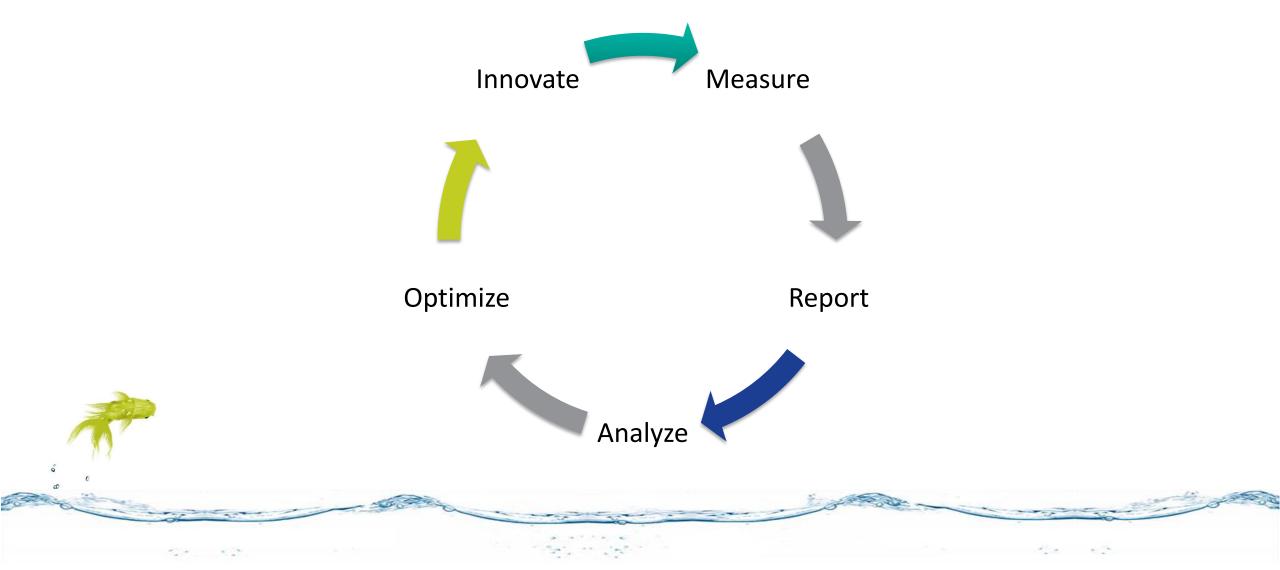
Campaign Name	Application Initiated	Applications Completed	Unique Visitors
Search Jobs	5,299	1,121	25,639
Mobile Link	785	102	3,339
Physican Link	97	16	502
Hotjob RN Link	661	114	3,078
Hotjob Bus Link	110	17	724
Hotjob Allied Link	480	58	1,999
January Open House Homepage Marketing	86	27	425
Women's Services Homepage Banner	84	21	526
Critical Care Homepage Banner	3	6	91
ARP Link	19	1	161
Float Pool Banner	87	14	377
PT Banner	7	0	22
Dinner Open House	32	9	219
Med Tech Banner	8	0	110

#### High Level Overview of Sources by Job Titles

Please Select Job Type:	Manager, Imaging Ctr for Women					
Channel Performance						
Campaign Channel	Applications Initiated	Applications Completed	Unique Visitors			
Vertical Search	78	12	691			
Internal	41	2	539			
Job Board	38	0	53			
Direct	16	2	804			
Natural Search	8	0	118			
Paid Search	2	0	24			
Re-engagement	2	0	18			
Referring Domains	0	0	22			

#### Continuous Improvement Process

Always re-evaluating and improving





#### **GROUP DISCUSSION**

#### **Top Takeaways From Analytics**

- 1. Track EVERYTHING!
- 2. Use your data to make informed marketing decisions





Applicants are looking for YOU



Drop Off



Referrals

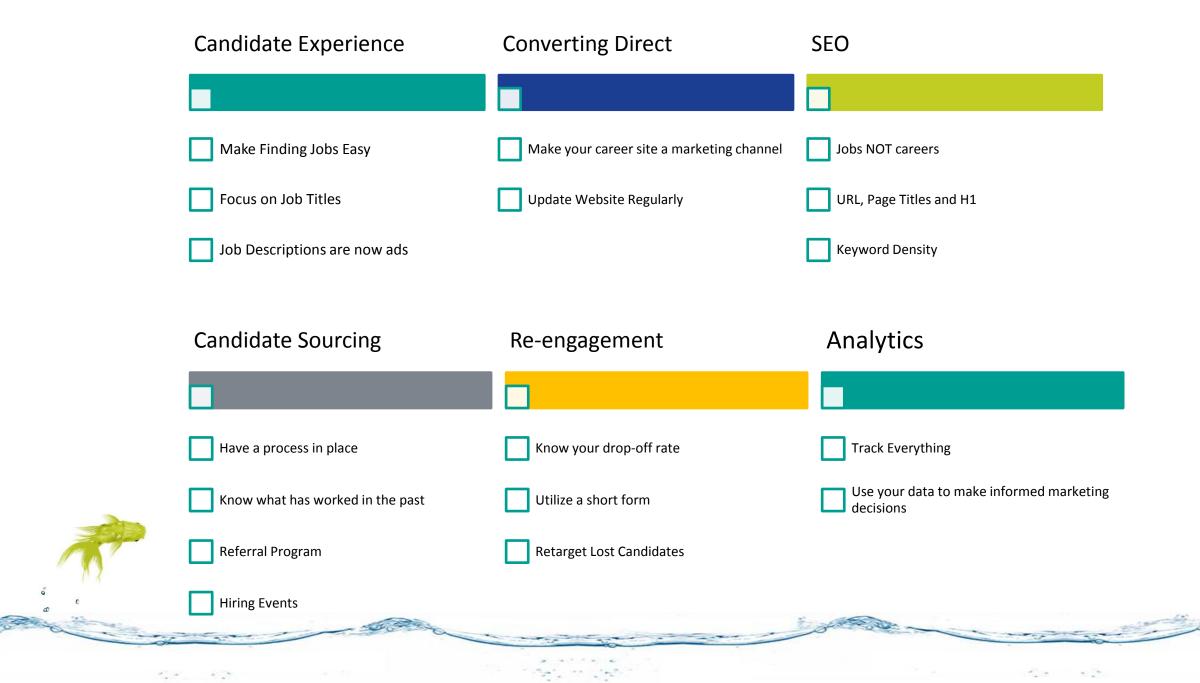
### FIVE THINGS



It's all about jOBS



Multiple Visits







# OUR WISDOM IS YOUR GOOD FORTUNE!

